

Important communication regarding your Cash back platinum Debit Card

Dear Customer,

We are revamping the rewards programme on your debit card from Cash back Platinum to Rewards Platinum.

Effective 1 September 2017, you will earn 10x rewards on your spends in the following categories* – Entertainment, Groceries, Supermarket, Utilities and Telecom. You will earn 10 reward points for every ₹100 of spends in these categories. There is no minimum spends threshold for earning reward points in the above mentioned categories. You can earn a maximum of 100 reward points per transaction in these categories and a maximum of 1000 reward points in a month.

Illustration: If you spend ₹500 on Entertainment, ₹3,000 on Groceries, ₹1,000 on Utilities and ₹500 on Telecom in the month, the reward points earned will be as per the table below.

Category	Spends (in ₹)	Reward points
Entertainment	500	50
Groceries	3000	100#
Utilities	1000	100
Telecom	500	50

Cashback amount will be processed in the month of September 2017 for spends made on your debit card in August 2017, based on the eligibility criteria. Effective 1 September 2017, your debit card will be on the Platinum – Rewards platform.

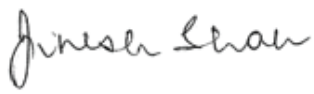
Do note, your reward points earned in the calendar year 2017 will expire on 30 June 2018. You can continue to enjoy the benefits of the Platinum-Rewards debit card on your existing card plastic. No replacement card will be issued.

For More Information

For details on rewards redemption process and for any further clarifications, please contact the Phone Banking team or write to us at customer.care@sc.com

Assuring you of our best service at all times.

Yours sincerely,



Jinesh Shah

Head, Products and Priority & Personal Segments

sc.com/in

Here for good

*Please note, identification of outlets as Entertainment, Groceries, Supermarket, Utilities and Telecom is based on the Merchant Category Codes allotted by Visa. Standard Chartered Bank will not be responsible for providing 10X rewards for purchases at outlets which have not registered themselves under Merchant Category Codes assigned for Entertainment, Groceries, Supermarket, Utilities and Telecom by Visa.

#Reward points capped to 100 per transaction

Standard Chartered Bank is committed to making your banking with us a pleasant experience and values your feedback:

Visit Us: www.sc.com/in Write to Us: customer.care@sc.com

You can write to us for any further queries at Standard Chartered Bank, Customer Care Unit, 19, Rajaji Salai, Chennai – 600 001

Phone Banking numbers:

Allahabad, Amritsar, Bhopal, Bhubaneshwar, Chandigarh, Cochin / Ernakulam, Coimbatore, Indore, Jaipur, Jalandhar, Kanpur, Lucknow, Ludhiana, Nagpur, Patna , Rajkot, Surat, Vadodara	3940444 / 6601444
Ahmedabad, Bangalore, Chennai, Delhi, Hyderabad, Kolkata, Mumbai, Pune	39404444 / 66014444
Gurgaon & Noida	011 - 39404444 / 011 - 66014444
Jalgaon, Guwahati, Cuttack, Mysore, Thiruvananthapuram, Vishakhapatnam, Proddatur, Dehradun, Mathura, Saharanpur	1800 345 1000
Siliguri	1800 345 5000

SMS us: SMS "Service" to 9980033333 and we will provide assistance to you within 24 hours.

The bank assures to pay ₹100, on failure of establishing contact within 24 hours*. (*Terms and Conditions apply)

In case of unresolved grievances email us at: head.service@sc.com

Do not share your internet banking details, such as user ID/password or your credit/debit card number/CVV/OTP with anyone - either over the phone or through email. To know more, [click here](#)