

# **SCHEDULE OF SERVICE CHARGES (SOSC)**

## **Business Essential Account**

Version - February 2019

Category / Charge Type	Average Monthly Balance (AMB) Tier		
	Up to ₹ 2,00,000	₹ 2,00,001 to ₹ 5,00,000	₹ 5,00,001 & above
<b>AMB non maintenance fee</b>	₹3500	-	-
<b>Teller Transaction</b> *Number of free teller transactions/month Subsequent at ₹50 per transaction	10*	30*	60*
<b>Cash Deposit</b> ‡Amount of free cash deposit Subsequent at 0.3% of cash deposited amount	Nil	₹15 lakhs‡	₹50 lakhs‡
<b>Doorstep Banking Services*</b> <b>Cheque Pickup</b> (within municipal limits) <b>Cash Pickup and Delivery</b> (within municipal limits)	Free once a day		
• Fixed time Services (Daily) < ₹3 lakhs >= ₹3 lakhs & < ₹10 lakhs >= ₹10 Lakhs & < ₹30 lakhs	₹3000 pm ₹9000 pm ₹20000 pm	₹2700 pm ₹7000 pm ₹15000 pm	₹2500 pm ₹6000 pm ₹12000 pm
• Fixed time Services (Weekly) < ₹3 lakhs >= ₹3 lakhs & < ₹5 lakhs >= ₹5 lakhs & < ₹10 lakhs >= ₹10 lakhs & < ₹30 lakhs	₹1000 pm ₹1600 pm ₹2200 pm ₹6000 pm	₹900 pm ₹1400 pm ₹2000 pm ₹5500 pm	₹700 pm ₹1200 pm ₹1800 pm ₹5000 pm
• On call (per instance) < ₹3 lakhs >= ₹3 lakhs & < ₹10 lakhs >= ₹10 Lakhs & < ₹30 lakhs	₹300 ₹600 ₹1500	₹250 ₹500 ₹1400	₹200 ₹400 ₹1200
*To avail doorstep banking facility, customer has to sign an agreement for FTA & On Call Services For availing the facility on Sundays, Public Holidays and Bank Holidays charges would be twice the listed price.			
<b>Inward Telegraphic Transfer</b>	₹255	Free	Free
<b>Outward Telegraphic Transfer / FCY DD (Non trade)</b>	₹800	₹400	Free
<b>Real Time Gross Settlement (RTGS)</b>	₹25/txn	Free	Free
<b>National Electronic Funds Transfer (Per transaction)</b> < = ₹10k > ₹10k <= ₹1 lakh > ₹1 lakh <= ₹2 lakhs > ₹2 lakhs		₹2.5 ₹5 ₹15 ₹25	
<b>Immediate Payment Services (IMPS)</b> <=1 lakh > 1 lakh	₹5 ₹15	Free Free	Free Free
<b>Cheque/ECS Return Charges</b> Per instance (no charges for return due to technical reasons) Foreign currency cheque return (other bank charges additional) Cheque Deposited & Returned		₹500 ₹250 FREE	

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<b>Tax Payment (per transaction)</b>	₹300		
<b>Straight2Bank (S2B) Online Platform</b>			
S2B Token Issuance charges (first 2 tokens free)	₹ 500		
S2B non-usage charges	₹ 500 per quarter		
Outward Telegraphic Transfer (Non trade)	Free		
Real Time Gross Settlement (RTGS)	Free		
National Electronic Funds Transfer	Free		
Courier Charges - DD & Cheque delivery	₹50 per courier		
Online Tax Payment	Free		
<b>Debit Card</b>			
ATM usage outside India (per transaction)	₹140		
<b>Outstation Cheque Collection:</b>			
<b>At SC Bank locations</b>	Free		
<b>Other than SC Bank locations</b>			
Upto ₹5k	₹25		
₹5k - ₹10k	₹50		
₹10k - ₹1 lakh	₹100		
> ₹1 lakh	₹150		
<b>Foreign Currency Cheque collection</b>			
<b>Cheque collection (USD)</b>			
< USD 50k	USD 35		
> USD 50k	USD 55		
Cleared overseas (Reject)	USD 15		
Investigation charges	USD 50		
<b>Cheque collection</b> (other currencies)	0.28% (min ₹121)		
<b>Stop Payment</b>			
At the branch (Free from net banking, mobile banking, phone banking)	₹50 per instruction		

### AMB Tier- Average monthly balance Tier

**Dynamic Pricing :** Charges as per applicable tier for each month, will be basis the average balance maintained for that month. Hence charges may vary month on month.

**Billing Summary :** Monthly billing advice will be emailed on the email address registered with the bank.

Teller Transactions = Cash Deposit + Cash Withdrawal + Funds Transfer + DD/PO.

- Standard Chartered Bank, India, has produced this brochure to keep you informed of our broad range of services.
- Our fees and charges reflect our commitment to providing our clients with quality service at competitive prices.
- The Bank reserves the right to amend the terms, conditions or rates stated in the brochure and to assess charges on transactions which are not covered by this schedule.
- The latest SOSOC is available on our website. Clients are advised to refer to the website for the latest SOSOC.
- Safe Deposit Lockers are available at certain branches and can be offered to a client upon request. For details of locker charges, please contact the respective branch.
- GST will be levied at the applicable rates in force on all taxable supplies with effect from a date to be notified by the Government.
- Once GST is implemented, it will be levied at the applicable rates in force on foreign currency conversion. For the purpose of determination of value in relation to supply of foreign currency, including money changing, the following table (as provided in the draft rules) should be used:

Transaction Amount	Value of Service on which GST is to be paid
Upto ₹ 1 lakh	1% of the transaction amount, subject to minimum of ₹ 250/-
> ₹ 1 lakh but < or = ₹ 10 lakhs	₹1000 + 0.5% of the transaction amount
> ₹ 10 lakhs	₹ 5500 + 0.1% of the transaction amount subject to maximum of ₹ 60000

The GST at applicable rates would be levied on the value calculated as per above table.

Terms & Conditions apply.

## PHONE BANKING NUMBERS

Allahabad, Amritsar, Bhopal, Bhubaneshwar, Chandigarh, Cochin / Ernakulam, Coimbatore, Indore, Jaipur, Jalandhar, Kanpur, Lucknow, Ludhiana, Nagpur, Patna, Rajkot, Surat, Vadodara	6601161 / 3940161
Ahmedabad, Bangalore, Chennai, Delhi, Hyderabad, Kolkata, Mumbai, Pune	66011616 / 39401616
Gurgaon, Noida	011 - 66011616 011 - 39401616 /
Jalgaon, Guwahati, Cuttack, Mysore, Thiruvananthapuram, Vishakhapatnam, Proddatur, Dehradun, Mathura, Saharanpur, Siliguri	1800 425 0109 / 1800 3000 1616

Email us: [customercare.business@sc.com](mailto:customercare.business@sc.com)

Visit us: [www.sc.com/in](http://www.sc.com/in)

Write to us: Standard Chartered Bank, Customer Care Unit,  
19 Rajaji Salai, Chennai - 600 001.

SMS us: SMS "Service" to 9980033333 and we will provide assistance to you within 24 hours.

The bank assures to pay ₹100 on failure of establishing contact within 24 hours\*.  
(\*Conditions apply)

In case of unresolved grievances email us at: [head.service@sc.com](mailto:head.service@sc.com)