

Please Note:

- Standard Chartered Bank, India, has produced this brochure to keep you informed of our broad range of services.
- Our fees and charges reflect our commitment to providing our customers with quality service at competitive prices.
- The Bank reserves the right to amend the terms, conditions or rate stated in the brochure and to assess charges on transactions which are not covered by this schedule.
- The latest SOSOC is available on our website. Clients are advised to refer to the website for the latest SOSOC.
- Safe Deposit Lockers are available at certain branches and can be offered to a customer upon request. Charges for the same are available at the respective branches.
- GST will be levied at the applicable rates in force on all taxable supplies with effect from a date to be notified by the Government.
- Once GST is implemented, it will be levied at the applicable rates in force on foreign currency conversion. For the purpose of determination of value in relation to supply of foreign currency, including money changing, the following table (as provided in the draft rules) should be used:

Transaction Amount	Value of Service on which GST is to be paid
Upto ₹ 1 lakh	1% of the transaction amount, subject to minimum of ₹ 250/-
> ₹ 1 lakh but < or = ₹ 10 lakhs	₹1000 + 0.5% of the transaction amount
> ₹ 10 lakhs	₹ 5500 + 0.1% of the transaction amount subject to maximum of ₹ 60000

The GST at applicable rates would be levied on the value calculated as per above table.

Terms & Conditions apply.

**Phone Banking Numbers**

Ahmedabad, Bangalore, Chennai, Delhi, Hyderabad, Kolkata, Mumbai, Pune	39401616 / 66011616
Allahabad, Amritsar, Bhopal, Bhubaneshwar, Chandigarh, Cochin, Coimbatore, Indore, Jaipur, Jalandhar, Kanpur, Lucknow, Ludhiana, Nagpur, Patna, Rajkot, Surat, Vadodara	3940161 / 6601161
Gurgaon & Noida	011 - 39401616 / 011 - 66011616
Jalgaon, Guwahati, Cuttack, Mysore, Thiruvananthapuram, Vishakhapatnam, Proddatur, Dehradun, Mathura, Saharanpur, Siliguri	1800 425 0109 (from BSNL) & 1800 3000 1616 (from Reliance)

**Email us** : [customercare.business@sc.com](mailto:customercare.business@sc.com)

**Visit us** : [www.sc.com/in](http://www.sc.com/in)

**Write to us** : Standard Chartered Bank, Customer Care Unit, 19 Rajaji Salai, Chennai - 600 001.

**SMS us** : SMS "Service" to 9980033333 and we will provide assistance to you within 24 hours. The bank assures to pay ₹100 on failure of establishing contact within 24 hours\*. (\*Conditions apply)

**In case of unresolved grievances email us at : [head.service@sc.com](mailto:head.service@sc.com)**

Business Banking  
Bundled/Homesaver

Standard  
Chartered 



## Schedule of Service Charges

Version - March - 2019

[sc.com/in](http://sc.com/in)

Here for good

	Bundled (BIL+/LAP+)	Homesaver
<b>MINIMUM BALANCE REQUIREMENT</b>		
• Monthly Average Balance (MAB)	1,00,000	NIL
<b>MAB Maintenance</b>		
Non Maintenance Charges <=1,00,000	3500	NIL
<b>PAYMENT SERVICES</b>		
• Intra-Bank Fund Transfer - Branch	FREE	FREE
• RTGS	FREE	FREE
• NEFT Payment	FREE	FREE
• Cash Withdrawal	FREE	FREE
• DD payable at bank location	FREE	FREE
<b>Cash Deposit Limits</b>		
• Maximum free limits: 12 times AQB subject to a quarterly cap of: *Per Quarter	₹150 lakhs*	₹150 lakhs*
Charges (above free limits) For cash deposit is more than ₹3 lakhs kindly give 1 day advance notice to the branch.	₹3/1000	₹3/1000
Teller transactions frequency charge (Cash txn/NEFT/RTGS/DD/PO/funds transfer)		
• Number of free transactions/month Beyond free limit - ₹50 txn	Upto 50	Upto 50
• Payable At Par Cheque Issuance Number of cheque leaves FREE per month	Upto 300	Upto 300
Charges above the free limit - ₹2/cheque leaf		
• Cancellation/Revalidation of Demand Draft / Pay Order	₹100	₹100
• Foreign Currency Draft	₹300	₹300
<b>COLLECTION SERVICES</b>		
<b>Outstation Cheque Collection</b>		
• Cheque drawn on any SCB branch location	FREE	FREE
• Cheque drawn on another bank at other locations *per instrument	₹50*	₹50*
• Foreign Currency Cheque collection	FREE	FREE
• Cheque collection (USD)		
< USD 50k	₹35	₹35
> USD 50k	₹55	₹55
Cleared overseas (Reject)	₹15	₹15
Investigation charges	₹50	₹50
• Cheque collection Other currencies (min ₹121)	0.28%	0.28%

	Bundled (BIL+/LAP+)	Homesaver
<b>DOORSTEP BANKING SERVICES*</b>		
<b>Cheque Pickup</b> (within municipal limits)		
• Fixed Time Services (Daily) (₹1000 pm if minimum AQB/QTP is not maintained)	Free once /day	Free once /day
<b>Cash Pickup and Delivery</b> (within municipal limits)		
• Fixed time Services (Daily) < ₹3 lakhs	₹2500 pm	₹2500 pm
>= ₹3 lakhs & < ₹10 lakhs	₹6000 pm	₹6000 pm
>= ₹10 Lakhs & < ₹30 lakhs	₹12000 pm	₹12000 pm
• Fixed time Services (Weekly) < ₹3 lakhs	₹700 pm	₹700 pm
>= ₹3 lakhs & < ₹5 lakhs	₹1200 pm	₹1200 pm
>= ₹5 lakhs & < ₹10 lakhs	₹1800 pm	₹1800 pm
>= ₹10 lakhs & < ₹30 lakhs	₹5000 pm	₹5000 pm
• On call (per instance) < ₹3 lakhs	₹200	₹200
>= ₹3 lakhs & < ₹10 lakhs	₹400	₹400
>= ₹10 Lakhs & < ₹30 lakhs	₹1200	₹1200
*To avail doorstep banking facility, customer has to sign an agreement for FTA & On Call Services For availing the facility on Sundays, Public Holidays and Bank Holidays charges would be twice the listed price.		
<b>STRAIGHT2BANK - CORPORATE INTERNET BANKING</b>		
• S2B Token Issuance charges (first 2 tokens free)	₹500	₹500
• S2B non-usage charges (per quarter)	₹500	₹500
• Installation Charges	FREE	FREE
• NEFT / RTGS/ Online Payroll Upload/ Funds Transfer across SCB Branches	FREE	FREE
• Online DD issuance (SCB locations) <sup>#</sup>	FREE	FREE
• Online DD issuance (Non SCB locations) <sup>#</sup>	FREE	FREE
• Cheque Printing at SCB locations <sup>#</sup> *per instrument	FREE	FREE
• Online Tax Payment (per transaction)	FREE	FREE
• Payment Advice & Invoice details via e-mail to customer	FREE	FREE
<sup>#</sup> Courier Charges (₹ 50) additional		
<b>DEBIT CARD</b>		
<b>Business Banking World Debit Card</b>		
• Issuance / Annual Fee per card / Replacement of PIN	FREE	NIL
Foreign currency transaction on Debit Cards are charged inclusive of commission or fee levied by VISA / Master Card and 2.5% conversion commission.	FREE	NIL
<b>ATM Card</b>		
• Lost card re-issuance	FREE	FREE

	Bundled (BIL+/LAP+)	Homesaver
<b>Cash withdrawl (within India)</b>		
• SCB ATMs	FREE	FREE
• Other VISA / MasterCard ATMs	FREE	FREE
If AQB is not maintained, charges beyond first 5 txns *per transaction	₹20*	₹20*
<b>Cash withdrawal (outside India) - VISA / MasterCard ATMs*</b>	₹140	₹140
• Balance Enquiry (at all locations) *Subject to Reserve Bank of India guideline		
<b>PHONE BANKING SERVICES</b>		
<b>Transaction through Phone Banking</b>		
• Stop Payments (only for proprietorship firms)	FREE	FREE
• Obalance Enquiry / All kind of enquiry requests	FREE	FREE
<b>MISCELLANEOUS SERVICES</b>		
<b>Standing Instructions</b>		
• Setting up charge / Execution Fee* *Charges/commission on transaction addition	FREE	FREE
• Banker's Report	FREE	FREE
• Signature Verification	FREE	FREE
<b>Account Statements</b>		
• Monthly Statments	FREE	FREE
<b>Account Closure</b>		
• Up to 14 days	FREE	
• 15 days to 6 months	1000	NIL
• Beyond 6 months	FREE	
<b>Stop Payment</b>		
• FREE (from net banking, mobile and phone banking)	₹50/- instruction*	₹50/- instruction*
<b>Cheque / ECS Return</b>		
• Due to Insufficient Funds- (per instruments / instruction)	₹500/	₹500/
• Cheque return due to other reasons	FREE	FREE
• Cheque Deposited and Returned	FREE	FREE
• Foreign currency change return (Other Bank's charges additional)	₹250/	₹250/
• Foreign Inward Remittance Certificate / From 10H	FREE	FREE
SCB = Standard Chartered Bank AQB = Average Quarterly Balance		