

## Ultimate Credit Card – Terms & Conditions on Priority Pass

Your Ultimate credit card offers you complimentary membership to Priority Pass, which gives you access to over 1000 domestic and international airports across the globe. The usage of the lounges will be charged at US\$ 27 per visit per visitor. Please log on to [www.prioritypass.com](http://www.prioritypass.com) for details of the participating lounges

### Terms and conditions

1. Standard Chartered Bank does not make any warranties or representation of the quality, merchantability, suitability or availability of products and services under the Priority Pass lounge program.
2. Visa Infinite cardholders are automatically entitled to be members of the Priority Pass Program and the membership is complimentary
3. The usage may be charged at the rate of USD 27 per visit. You can be accompanied by guests, which would be charged at the rate of USD 27 per visit per guest. The charge will be billed to your Visa Infinite credit Card (as per usage according to Priority Pass). While the expense is in USD, the billing will be in Rupees. Exchange rate as on the date of debit to your Visa Infinite credit card will apply and not as on the day of using the Priority Pass facility
4. Primary and Supplementary Cardholder shall be eligible for 1 complimentary lounge visit per month on meeting the qualifying criteria (as below)
5. To qualify for a complimentary visit, you should have spent more than Rs 20,000 in the previous month on the respective credit card
6. The usage charges (as afore-mentioned) may be revised at our sole discretion and we will give you notice of such revision
7. Usage of each individual Priority Pass lounge shall be governed by its own terms & conditions
8. We are not responsible for the quality of the services provided within any of the lounges
9. You can enjoy Priority Pass facilities only if your Ultimate card is valid and in good standing
10. Your Priority Pass card shall automatically be blocked if you or we block/cancel your Ultimate credit card
11. You must present your Priority Pass card in order to gain entry into any of the lounges within the Priority Pass network. If your Priority Pass card is blocked, you will not be able to enter the Priority Pass lounge
12. You must inform us immediately if your Priority Pass card is lost so that we can block the card. We will not be liable for any charges on the Priority Pass card between the time you lose your Priority Pass card and the time you inform us of such loss
13. The Priority Pass officials are not responsible for announcing flight departure times in the Priority Pass lounge and we will not be liable to you if you or your guests miss flights while waiting in the Priority Pass lounge
14. We will not be liable for any loss of any possessions you or your guests may suffer while at the Priority Pass lounge
15. The Priority Pass card is not transferable and is valid till the date of expiry stated on the card or till such the validity date on your Ultimate credit card (whichever is later)
16. You and your guests must abide by the rules and regulations of each participating Priority Pass lounge
17. Access to the Priority Pass lounge may be restricted on account of space constraints and will be at the discretion of the Priority Pass lounge operator
18. Participating Priority Pass lounges may choose to enforce a maximum stay period, beyond which you must pay
19. We shall remain indemnified against any liabilities/damages/costs associated with your injury/death or damage/destruction to any of your property arising out of use of any Priority Pass lounge
20. The Priority Pass Program is offered by Priority Pass (A. P.) Limited. We are not responsible for the goods/services at any of the Priority Pass lounges nor are we liable for any defect or shortcoming of the goods/services obtained/availed at such lounges
21. You shall be bound by the terms & conditions prescribed by the respective lounge operators and Priority Pass (A.P.) Limited