

## Komitmen kami dalam Upaya Pencegahan Covid-19 di Kantor Cabang

Nasabah Yth.,

Terkait pandemi COVID-19, Standard Chartered Bank Indonesia berkomitmen untuk berupaya menjaga kesehatan dan keselamatan baik nasabah maupun karyawan Bank, selagi memastikan kelancaran kegiatan operasional bank.



### Penyesuaian waktu layanan operasional

09.00 – 15.00 waktu setempat



### Pengaturan Jarak

Terdapat tanda pembatas pada lantai dan kursi untuk menjaga jarak aman.



### Pengecekan Temperatur

Pemberlakuan cek temperatur tanpa terkecuali untuk yang memasuki area kantor cabang.



### Higienitas Staf

Kami telah memonitor dan memastikan kesehatan dan kesejahteraan staf kami yang bertugas. Staf kami diwajibkan menggunakan sarung tangan dan masker selama bertugas melayani nasabah.



### Kebersihan Kantor

Pembersihan setiap hari kantor cabang ditambah intensitasnya termasuk penyemprotan disinfektan secara berkala.

Standard Chartered mendukung sepenuhnya kebijakan Pemerintah Indonesia, Bank Indonesia dan Otoritas Jasa Keuangan (OJK) dalam rangka menanggulangi dampak COVID-19 terhadap perekonomian, perusahaan, dan individu di Indonesia. Jika Anda memerlukan bantuan terkait dengan kebutuhan finansial akibat situasi COVID-19, silakan hubungi kami.

Standard Chartered Bank Indonesia

## Our Commitment for COVID-19 Precautions in Branch Offices

Dear Valued Customers,

In relation to the ongoing COVID-19 situation, Standard Chartered Bank Indonesia remains committed to protect the wellbeing of our customers and employees, while continues to ensure seamless banking operation.



### Operational Hours Adjustment

09.00 – 15.00 local time



### Safe Distancing

Floor and seats are marked to ensure safe physical distancing.



### Temperature Screening

Temperature check is a compulsory for all people entering the branch office, without exception.



### Staff Hygiene

We have monitored and ensured the health and wellbeing of our staff on duty. Our front liners are equipped with gloves and face mask while attending clients.



### Office Hygiene

In addition to intensified daily cleaning, our branches are disinfected regularly.

Standard Chartered fully supports the policies and measures announced by the Indonesian Government of Indonesia, Bank Indonesia and Financial Service Authority (OJK) to mitigate the impact of COVID-19 on the Indonesian economy, companies and individuals. Please contact us should you require assistance related to financial matters as the result of the COVID-19 situation.

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