

Terms and Conditions for Online/ Mobile Remittance Fee Waiver (“Fee Waiver”)

1. The promotion period is from 19 April 2021 to 9 October 2021, both dates inclusive (the "Promotion Period").
2. The Fee Waiver is exclusive to customers of Standard Chartered Bank (Hong Kong) Limited (the “Bank”) who have fulfilled all requirements in Clause 4 below (each a “Eligible Customer(s)”).
3. Eligible Customers are deemed to agree to be bound by these terms and conditions upon the submission of an Eligible Transaction (as defined below) through Online/Mobile Banking during the Promotion Period.
4. Subject to clause 5 below, to be entitled to the Fee Waiver, Eligible Customers must be individuals and must successfully complete an international fund transfer through Online/Mobile Banking that fulfils all of the following requirements (each an “Eligible Transaction”):
 - i. The transfer must be to any of the below destinations with payments to be received in the destination currencies:
 - Australia
 - Canada
 - Euro Region Countries , which includes Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Lichtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of Ireland, Romania, Slovakia, Slovenia, Spain, Sweden and Switzerland.
 - Singapore
 - UK
 - US
 - ii. The transaction amount must be equal to or below USD48,000 (or equivalent currency).
 - iii. The receiving account must be an account of an individual.
5. Transactions below are not eligible for the Fee Waiver:
 - Transactions performed by clients with addresses in the US or Canada as registered with the Bank; and
 - Transactions to payees whose banks are with BIC/ SWIFT code records that are not supported by the payment intermediary.
6. The amount of Fee Waiver per Eligible Transaction is as follows:

Customer Segment	Normal Applicable Service Fee Amount	Fee Waived Amount
Priority Private and Priority Banking Customer	HK\$120 or equivalent currency	HK\$120 or equivalent currency
Premium Banking Customer	HK\$150 or equivalent currency	HK\$150 or equivalent currency
Easy Banking and Non-Relationship Banking Customer	HK\$150 or equivalent currency	HK\$150 or equivalent currency

7. The Bank shall not be responsible for any charges and expenses levied by the beneficiary bank in connection with the Eligible Transaction (if any).
8. For enquiry, cancellation and refund requests relating to the Eligible Transaction, the Bank will charge you the fee in accordance with the Service Charges booklet: <https://www.sc.com/hk/help/service-charges/>.
9. Unless otherwise specifies, the Fee Waiver cannot be enjoyed in conjunction with any other promotional or preferential offers in Online/ Mobile Remittance.
10. In case of any disputes arising out of the Fee Waiver, including the date and time when the Eligible Transaction is made, the decision of the Bank shall be final and binding.
11. The English version shall prevail if there is any inconsistency between the English and Chinese versions.

網上/流動海外轉賬服務費豁免條款及細則 (「服務費豁免」)

1. 推廣期為 2021 年 4 月 19 日至 2021 年 10 月 9 日，包括首尾兩天。(「推廣期」)
2. 服務費豁免只適用於渣打銀行(香港)有限公司(「本行」) 客戶，並需符合條款四所列明之條件(「合資格客戶」)。
3. 合資格客戶於推廣期內經渣打網上/流動理財服務辦理合資格交易 (條件如下)，則被視為同意受以下優惠條款及細則約束。
4. 除第 5 條條款規定外，合資格客戶須為本行之個人客戶，並於推廣期內成功經網上/流動理財服務辦理符合以下條件之海外轉賬 (此為「合資格交易」):
 - i. 匯款至以下國家/地區，並以當地貨幣收款:
 - 澳洲
 - 加拿大
 - 歐元區國家，包括: 奧地利，比利時，保加利亞，克羅地亞，塞浦路斯，捷克，丹麥，愛沙尼亞，芬蘭，法國，德國，希臘，匈牙利，冰島，意大利，拉脫維亞，利希滕斯坦，立陶宛，盧森堡，馬耳他，荷蘭，挪威，波蘭，葡萄牙，愛爾蘭，羅馬尼亞，斯洛伐克，斯洛文尼亞，西班牙，瑞典及瑞士。
 - 新加坡
 - 英國
 - 美國
 - ii. 匯款金額為美元 48,000 或以下(或同等幣值)。
 - iii. 收款戶口必須為個人戶口。
5. 以下交易不獲服務費豁免:
 - i. 登記地址為美國/加拿大境內的客戶所辦理之海外轉賬交易。
 - ii. 有關之付款仲介未能以客戶提供的收銀行 BIC/SWIFT 編號進行海外轉賬交易。
6. 每項合資格交易可獲豁免之服務費金額如下:

客戶類別	應收之服務費金額	豁免金額
優先私人理財及優先理財客戶	HK\$120(或同等幣值)	HK\$120(或同等幣值)
Premium 理財客戶	HK\$150(或同等幣值)	HK\$150(或同等幣值)
快易理財及非綜合理財客戶	HK\$150(或同等幣值)	HK\$150(或同等幣值)

7. 收款銀行就合資格交易所收取的任何費用(如有)，本行概不負責。
8. 如就合資格交易提出諮詢、取消及退款申請，本行會按銀服務收費一覽表(<https://www.sc.com/hk/help/service-charges/>) 收取有關之費用。
9. 除非另有註明，否則此服務費豁免不可與其他網上/流動海外轉賬優惠同時使用。
10. 如有任何爭議，網上/流動海外轉賬之交易日期及時間概以本行紀錄為準。是次服務費豁免如有任何爭議，本行將保留最終決定權。
11. 本條款及細則的中英文版本如有歧義，概以英文版本為準。