



Terms and Conditions for Online/ Mobile Remittance Fee Waiver (“Fee Waiver”)

1. The promotion period is from 19 April 2021 to 30 Sep 2021, both dates inclusive (the "Promotion Period").
2. The Fee Waiver is exclusive to customers of Standard Chartered Bank (Hong Kong) Limited (the “Bank”) who have fulfilled all requirements in Clause 4 below (each a “Eligible Customer(s)”).
3. Eligible Customers are deemed to agree to be bound by these terms and conditions upon the submission of an Eligible Transaction (as defined below) through Online/Mobile Banking during the Promotion Period.
4. Subject to clause 5 below, to be entitled to the Fee Waiver, Eligible Customers must be individuals and must successfully complete an international fund transfer through Online/Mobile Banking that fulfils all of the following requirements (each an “Eligible Transaction”):
 - i. The transfer must be to any of the below destinations with payments to be received in the destination currencies:
 - Australia
 - Canada
 - Euro Region Countries , which includes Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Lichtenstein, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of Ireland, Romania, Slovakia, Slovenia, Spain, Sweden and Switzerland.
 - Singapore
 - UK
 - US
 - ii. The transaction amount must be equal to or below USD48,000 (or equivalent currency).
 - iii. The receiving account must be an account of an individual.
5. Transactions below are not eligible for the Fee Waiver:
 - Transactions performed by clients with addresses in the US or Canada as registered with the Bank; and
 - Transactions to payees whose banks are with BIC/ SWIFT code records that are not supported by the payment intermediary.
6. The amount of Fee Waiver per Eligible Transaction is as follows:



Customer Segment	Normal Applicable Service Fee Amount	Fee Waived Amount
Priority Private and Priority Banking Customer	HK\$120 or equivalent currency	HK\$120 or equivalent currency
Premium Banking Customer	HK\$150 or equivalent currency	HK\$150 or equivalent currency
Easy Banking and Non-Relationship Banking Customer	HK\$150 or equivalent currency	HK\$150 or equivalent currency

7. The Bank shall not be responsible for any charges and expenses levied by the beneficiary bank in connection with the Eligible Transaction (if any).
8. For enquiry, cancellation and refund requests relating to the Eligible Transaction, the Bank will charge you the fee in accordance with the Service Charges booklet: <https://www.sc.com/hk/help/service-charges/>.
9. Unless otherwise specifies, the Fee Waiver cannot be enjoyed in conjunction with any other promotional or preferential offers in Online/ Mobile Remittance.
10. In case of any disputes arising out of the Fee Waiver, including the date and time when the Eligible Transaction is made, the decision of the Bank shall be final and binding.
11. The English version shall prevail if there is any inconsistency between the English and Chinese versions.