

**Services Suspended for System Maintenance**

Dear Customers,

Please be advised that the banking services listed below will be suspended from **2:00AM to 7:15AM on 6 Sep 2020 (Sunday) and 13 Sep 2020 (Sunday)** for system maintenance. If you have any questions, please call our customer service hotline 2886 8868 (press 2 \* \* 7). Thank you for your kind attention and we apologize for any inconvenience caused.

Standard Chartered Bank (Hong Kong) Limited

**Services impacted:**

- Automated Banking Machines Service
- Other local and overseas ATM Service
- Online Banking Service
- SC Mobile Service
- Online Securities Service
- SC Equities Service
- Phone Banking Service
- EPS Service
- Redemption service for 360° Rewards Redemption Platform
- Online Credit Card Transactions that require One-time Password
- Apple Pay Registration/Payment service using Standard Chartered ATM cards

**Notes:**

1. Credit Card Transactions may also be impacted
2. The service suspension period may be extended to **12:00PM** if necessary

## 服務暫停以進行系統保養

親愛的客戶：

由於進行系統保養，本行以下所列之服務將於二零二零年九月六日(星期日)及九月十三日(星期日)凌晨二時至早上七時十五分暫停服務。如有任何查詢，請致電客戶服務熱線 2886 8868 (按 1 \* \* 7)。多謝垂注，不便之處，敬請原諒。

渣打銀行(香港)有限公司謹啟

### 受影響之服務:

- 自助銀行服務
- 其他本地及海外自動櫃員機服務
- 渣打網上理財服務
- SC Mobile 手機應用程式服務
- 網上股票交易服務
- SC Equities 流動股票交易服務
- 電話銀行服務
- 易辦事相關之服務
- 「360° 全面賞」網上換領平台之換領服務
- 需要一次有效密碼之信用卡網上交易
- 以渣打提款卡登記/使用 Apple Pay 之服務

### 請注意:

1. 個別信用卡交易亦可能受影響
2. 因應需要服務暫停或延長至中午十二時