



Press Release

Standard Chartered alerts customers of phishing scams

30 March 2021, Hong Kong – Standard Chartered Bank (Hong Kong) Limited (the “Bank”) would like to alert its clients and the public of phishing SMS purportedly sent by the Bank.

The Bank has recently received a significant number of reports from its clients having received phishing SMS, some include the client’s name, with a link to a fraudulent Standard Chartered website which requests clients to provide their username and password. Below are the screenshot of the phishing SMS and URLs of the fraudulent website:

【渣打銀行】親愛的 █████ 用戶您好，您的網上銀行顯示異常，請立即驗證帳戶資料，否則將停止使用權限
<https://is.gd/ZSNHA3>



輕按即可載入預覽畫面

【渣打銀行】親愛的 █████ 用戶您好，網上銀行驗證失敗，請立即重新驗證，否則將停止使用權限。
<https://is.gd/ZSNHA3>

<https://is.gd/ZSNHA3>
<https://www.hkretail-sebank.com/static/bb/index.html>
<https://www.hkkopo.com/static/bb/index.html>

The Bank would like to remind the public that **the Bank would never include any URL in its SMS which requests customers to provide their logon credential or personal information.**

Customers should only access online banking services by typing the Bank's official website address into the address bar of the browser. The Bank's official website is www.sc.com/hk/.

If customers are concerned that they may have disclosed sensitive personal information, they should contact the Bank's 24-hour customer service hotline at (852) 2886 8868 (press 2 - 6 - 0) or report the case to the Police.

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Note to Editors

Standard Chartered

We are a leading international banking group, with a presence in 59 of the world's most dynamic markets and serving clients in a further 85. Our purpose is to drive commerce and prosperity through our unique diversity, and our heritage and values are expressed in our brand promise, Here for good.

Standard Chartered PLC is listed on the London and Hong Kong Stock Exchanges.

The history of Standard Chartered in Hong Kong dates back to 1859. It is currently one of the Hong Kong SAR's three note-issuing banks. Standard Chartered incorporated its Hong Kong business on 1 July 2004, and now operates as a licensed bank in Hong Kong under the name of Standard Chartered Bank (Hong Kong) Limited, a wholly owned subsidiary of Standard Chartered PLC.

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