

Important Note in relation to Paper Statement Fee

A. Important Note in relation to Paper Statement Fee

To protect our environment, with effect from 1 July 2019 (“Effective Date”), Paper Statement Fee¹ (“Fee”) (HK\$5 per month) will be introduced if you receive any of the following paper statement(s) on or after the Effective Date. The eligible paper statement(s) are Consolidated Statement, Credit Card Statement(s) (except Standard Chartered SHOP’n GAIN Platinum Credit Card, Standard Chartered SHOP’n GAIN Credit Card, Standard Chartered Corporate VISA Card, Standard Chartered Visa Signature Business Card and designated Mastercard (card number starting with 5488)), Current/Savings account Statement(s), Standard Chartered Revolving Cash Card Statement(s) AND Manhattan Revolving Personal Loan Statement(s). The Fee will be directly debited from the relevant account after the Effective Date. A portion of the Fees collected will be donated to charity.

The Fee will be waived for customers below:

- Customers aged below 18 or 65 and above
- Customers who hold Click-a-Count
- Recipients of government disability allowances/ allowance for elderlies or Comprehensive Social Security Assistance

¹ The Fee will not apply to corporate accounts.

B. Notice of Change in Service Charges

With effect from the Effective Date, the service charges will be introduced as follows.

New changes in General services/ Revolving cash card/Manhattan revolving personal loan/Credit cards	
<p>Paper Statement Fee</p> <p>Applicable to customers who receive any of the following paper statement(s)</p> <p>Consolidated Statement, Credit Card Statement(s) (except Standard Chartered SHOP’n GAIN Platinum Credit Card, Standard Chartered SHOP’n GAIN Credit Card, Standard Chartered Corporate VISA Card, Standard Chartered Visa Signature Business Card and designated Mastercard (card number starting with 5488)), Current/Savings account Statement(s), Standard Chartered Revolving Cash Card Statement(s) AND Manhattan Revolving Personal Loan Statement(s)</p>	<p>HK\$5 per month</p> <p>Note: The fee will be waived for below customers:</p> <ul style="list-style-type: none"> • Customers aged below 18 or 65 and above • Customers who hold Click-a-Count • Recipients of government disability allowances/allowance for elderlies or Comprehensive Social Security Assistance

You may visit any of our branches or visit our website at www.sc.com/hk to obtain a copy of the revised Service Charges – An easy guide to banking fees on or after the Effective Date.

To avoid the Fee, please register Standard Chartered Online Banking service and eStatement service by 30 June 2019.

The above changes shall be binding on you if you retain or continue your banking relationship with us after the Effective Date.

If you have any enquires about eStatement service and the Fee, please visit sc.com/hk/eStatement or call our Standard Chartered Credit Card 24-hour Customer Service Hotline at 2886 4111 or MANHATTAN Credit Card Customer Service Hotline at 2881 0888 or Banking Service Hotline at 2886 8888.

If there is any inconsistency or conflict between the English and Chinese versions, the English version shall prevail.

Standard Chartered Bank (Hong Kong) Limited

March 2019

關於郵寄月結單費用之重要提示

A. 關於郵寄月結單費用之重要提示

為保護環境，由2019年7月1日起（「生效日」），如閣下在生效日後收取以下任何一張紙張月結單包括綜合月結單、信用卡月結單（渣打倍多紛白金信用卡、渣打倍多紛信用卡、渣打Visa公司信用卡、渣打Visa Signature商務卡、指定之萬事達卡（首4個信用卡號碼為5488）除外）、支票/儲蓄戶口月結單、渣打「循環貸款卡」月結單及Manhattan「循環錢」月結單，本行將對閣下收取郵寄月結單費用¹（「費用」）（每月5港元）。有關費用將於生效日後從相關戶口直接扣除。部份收取之費用撥捐慈善用途。

以下客戶可獲豁免費用：

- 18歲以下或65歲及以上的客户
- 持有Click-a-Count存款戶口的客戶
- 領取政府傷殘津貼/高齡津貼人士或領取綜合社會保障援助計劃人士

¹ 中小企戶口除外。

B. 服務收費修訂通知

由生效日起，服務收費將作出修訂，更改列明如下。

其他服務收費/循環貸款卡/ MANHATTAN「循環錢」/信用卡	
郵寄月結單費用	每月5港元
只適用於收取下列任何一款紙張月結單之客戶：綜合月結單、信用卡月結單（渣打倍多紛白金信用卡、渣打倍多紛信用卡、渣打Visa公司信用卡、渣打Visa Signature商務卡、指定之萬事達卡（首4個信用卡號碼為5488）除外）、支票/儲蓄戶口月結單、渣打「循環貸款卡」月結單及Manhattan「循環錢」月結單。	註：以下客戶可獲豁免收費： <ul style="list-style-type: none"> • 18歲以下或65歲及以上的客户 • 持有Click-a-Count存款戶口的客戶 • 領取政府傷殘津貼/高齡津貼人士或領取綜合社會保障援助計劃人士

閣下可於生效日起到本行任何一間分行或網頁 www.sc.com/hk，索取新修訂之「服務收費 — 銀行服務收費一覽表」。

為免被收取郵寄月結單費用，請於2019年6月30日或之前登記渣打網上理財及電子月結單服務。

若閣下於生效日後繼續使用本行的銀行業務關係，則上述變更將對閣下具有約束力。

查詢電子月結單服務及郵寄月結單費用，請瀏覽 sc.com/hk/zh/eStatement 或致電渣打信用卡24小時客戶服務熱線 2886 4111 或 MANHATTAN 信用卡24小時客戶服務熱線 2881 0888 或電話理財客戶服務熱線 2886 8888。

中英文版之內容如有歧義，概以英文版為準。

渣打銀行(香港)有限公司

2019年3月