

PRUHealth Critical Illness First Protect

Affordable, in-depth critical illness cover for people just starting out, with protection against 74 disease conditions

Life Insurance – Critical Illness Protection



PRUDENTIAL
英國保誠

Listening. Understanding. Delivering.



Prudential Hong Kong Limited
(A member of Prudential plc group)

Important notes

This product is a life insurance plan and is not a bank deposit. Prudential Hong Kong Limited (A member of Prudential plc group) (“Prudential” or “we”) is the underwriter of this plan.

Standard Chartered Bank (Hong Kong) Limited (“Standard Chartered”) is an insurance agent of Prudential.

Key risks

How may our credit risk affect your policy?

The guaranteed cash value (if applicable) and insurance benefit of your plan are subject to our credit risk, and are not guaranteed by Standard Chartered Bank (Hong Kong) Limited, Standard Chartered Bank or any of their subsidiaries or affiliates. If we become insolvent, you may lose the value of your policy and its coverage.

How may currency exchange rate risk affect your return?

Foreign currency exchange rates may fluctuate. As a result, you may incur a substantial loss when you choose to convert your benefits to other currencies. Additionally, the conversion of your benefits to other currencies is subject to exchange restrictions applicable at the time when the benefits are paid. You have the sole responsibility to decide if you want to convert your benefits to other currencies.

What are the risks of surrendering your plan or withdrawing money from your plan?

The liquidity of an insurance policy is limited. You are strongly advised to reserve adequate liquid assets for emergencies. For any surrender or withdrawal, especially at the early stage upon policy inception, you may receive an amount considerably less than the premiums you paid.

How may inflation affect the value of your plan?

We expect the cost of living to rise in the future because of inflation. That means the insurance you take out today will not have the same buying power in the future, even if the plan offers increasing benefit intended to offset inflation.

What happens if you do not pay your premiums?

You should only apply for this product if you intend to pay all of its premiums. If you miss any of your premium payments, we will automatically settle your outstanding premiums or premiums and levy(ies) by an automatic premium loan, with interest charged at a rate as determined by us. In the case the loan amount (plus accrued interest) exceeds the amount we allow for loan under the policy, we may terminate your policy and you may receive an amount considerably less than the premiums you paid, as well as losing the policy's coverage.

Why may we adjust your premiums?

We have the right to review and adjust the plan's premium rates for particular risk classes on each policy anniversary, but not for any individual customer.

We may adjust premium rates because of several factors, such as our claims, investment and persistency experience.

Investment philosophy

Investment strategy

We aim to protect the rights and manage the reasonable expectations of all Shareholder-backed Participating policyholders. Our investment objective is to maximise policyholders' returns with an acceptable level of risk. We do this through a broad mix of investments.

The Shareholder-backed Participating Fund invests in various types of assets, such as equity-type securities and fixed-income securities to diversify investment risks. The equity-type securities aim to provide policyholders with the potential for a higher long-term return.

We adopt an actively managed investment strategy, which we adjust in response to changing market conditions. Under normal circumstances, our experts allocate a smaller proportion of higher-risk assets, such as equities, to insurance plans with a higher guarantee and a larger proportion of higher-risk assets to insurance plans with lower guarantees. In doing so, we aim to match the level of risk to the risk profiles of our products. We may utilise derivatives to manage risks or improve returns. We may also make use of securities-lending to enhance returns.

The following paragraphs explain the current investment mix according to our investment strategy. Should there be any material changes in the investment strategy, we will inform you afterwards and explain the reasons behind and their implications.

The investment mix of your plan

The current long-term target asset allocation is as follows:

Asset type	Allocation (%) HKD-/USD-denominated policies
Fixed-income securities	70%
Equity-type securities	30%

Our guaranteed liabilities to policyholders are mainly supported by fixed-income securities.

We primarily invest in fixed-income securities rated at least investment-grade. A small portion of high-yield and emerging-market bonds may be included to improve yield and diversification.

For equity-type securities, most of the investments are in stocks listed on major international exchanges.

Our currency strategy is to broadly match the fixed-income securities to the underlying policy denomination, while we allow more flexibility for equity-type securities for diversification. Subject to market availability and opportunity, we may invest fixed-income securities in a currency other than the underlying policy denomination and currency hedging will be used to reduce the currency risk.

We invest globally to achieve diversification benefits and we currently have a higher relative allocation in the US and Asia which will be reviewed regularly.

We actively manage and adjust actual exposure in response to changing market conditions and opportunities. Given asset values may vary due to changes in the economic environment and investment performance, the actual allocation may vary from the target allocation above. On a regular basis, we review the investment mix to be in line with our investment objectives and risk appetite. For more information on the investment mix, please refer to www.prudential.com.hk/investmentmix_en.

PRUHealth Critical Illness First Protect

When you are starting out, having the peace of mind from knowing your finances are protected from critical illness is invaluable. PRUHealth Critical Illness First Protect provides whole-life, lump-sum cover against the financial impact of 74 disease conditions. With affordable premiums over a limited period, the plan also safeguards you with in-depth cover; a maximum of 75% extra protection for up to the first 15 years against major disease conditions or death.

Plan highlights



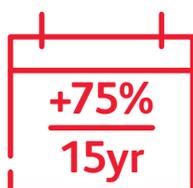
Protects your finances against 74 disease conditions



Covers early stage major disease conditions, including pre-cancerous conditions



Premium waiver of 12 months after an early stage major disease claim



Maximum 75% extra protection for a major disease claim or death claim for up to the first 15 years, depending on the age when we issue the policy



Combat inflation with our Benefit Protector Option



Protection and long-term savings in one plan

The benefits



Protects your finances against 74 disease conditions

We offer essential protection against **74 disease conditions**, including **56 Major Disease Conditions** and **18 Early Stage Major Disease Conditions**. The plan covers most common disease conditions, including Cancer, Heart Attack or Stroke.



If the person covered by the policy (the “life assured”) is diagnosed with one of the covered **Major Disease Conditions**, we will pay a lump sum of up to **100%** of the current sum assured as a **Major Disease Benefit**.

or



If the life assured unfortunately passes away, we will pay this as a **Death Benefit** to help their beneficiary.

You can find the full list of covered disease conditions in the “List of disease conditions the plan covers” section below.



Lump-sum cover and a 12-month premium waiver for early stage major disease conditions



Covers early stage major disease conditions, including pre-cancerous conditions

We will pay up to **20% or 25%** of the current sum assured of your **PRUHealth Critical Illness First Protect** for **Early Stage Major Disease Conditions**, depending on the condition with which the life assured is diagnosed.

You can claim the **Early Stage Major Disease Benefit 3 times** in total. Within these **3 claims**, you can claim for **Carcinoma-in-situ (a pre-cancerous condition)** and **Coronary Angioplasty** a maximum of **twice each**, and **each** claim can pay up to **25%** of your current sum assured. You can also claim up to **25%** of your current sum assured **once** for **Early Thyroid or Prostate Cancer**. Finally, you can claim **once** for the **other 15 covered Early Stage Major Disease Conditions**, up to **20%** of your current sum assured.

After any Early Stage Major Disease Benefit claim, we will deduct the amount you have claimed when we pay the Major Disease Benefit or Death Benefit.



Premium waiver of 12 months after an early stage major disease claim

To ease the burden on your finances, once we have paid the Early Stage Major Disease Benefit, we **waive** your **PRUHealth Critical Illness First Protect premium payments** falling due in the **next 12 months** as an **Early Stage Critical Illness Premium Waiver Benefit**.



Maximum 75% extra protection for a major disease claim or death claim for up to the first 15 years

With the plan's **Critical Illness First Enhancer**, we cover the life assured with up to an **extra 75%** of your **PRUHealth Critical Illness First Protect's** current sum assured, excluding any extra sum assured from the plan's Benefit Protector Option (we will explain this in a later section).



If you take out the plan for a life assured **aged 1 to 31 (age next birthday [ANB])**, we will offer **75% extra protection** for the **first 15 years**.

or



If you take out the plan for a life assured **aged 32 (ANB) or above**, we will offer **55% extra protection** for the **first 10 years**.

When the life assured is covered by **Critical Illness First Enhancer**, we will pay this extra protection when we pay the **Major Disease Benefit** or the **Death Benefit**.



Option to convert your Critical Illness First Enhancer to a new life insurance plan

If you have not made any claims under **PRUHealth Critical Illness First Protect**, you can convert the plan's **Critical Illness First Enhancer** to a new life insurance plan with a cash value that provides life and/or critical illness cover (as specified by us when you convert it) for the life assured. You can do this within 1 month before or after the plan's **Critical Illness First Enhancer** ends without the need to give us any health information.



Protection and long-term savings in one plan

Besides offering in-depth critical illness protection, **PRUHealth Critical Illness First Protect** is a Shareholder-backed Participating Plan providing long-term savings value.

We will pay a guaranteed cash value when you surrender the policy on or after the 3rd policy anniversary. We may also pay a non-guaranteed one-off bonus – the Terminal Bonus – when you surrender your policy, or make a claim for the Major Disease Benefit or Death Benefit on or after the 5th policy anniversary.

Please also refer to our brochure on Shareholder-backed Participating Plan available at www.prudential.com.hk/shareholderpar for more information (such as investment philosophy and bonus philosophy) on your Shareholder-backed Participating Plan and the operation of the Shareholder-backed Participating Fund.



Supplementary benefits to strengthen your coverage



Combat inflation with Benefit Protector Option

Over time, inflation reduces your cover's value. To help offset this, we offer a **Benefit Protector Option**. By paying extra premiums, you can automatically increase your protection by 5% of the initial sum assured every year, up to 200% of the initial sum assured.

This **Benefit Protector Option** does not apply to the **Critical Illness First Enhancer** of this plan or other attached supplementary benefits, or if you choose the 10-year premium term option.



Other supplementary benefits to broaden your coverage

You can choose from a range of supplementary benefits to help tailor your plan. By paying additional premiums, you can cover the life assured against extra medical expenses and accidents.

You can find more about these benefits in the "Benefit Schedule" and "**PRUHealth Critical Illness First Protect** product summary" sections below.

Benefit Schedule

Benefits		Coverage	Maximum number of claims	When you make a claim:
Early Stage Major Disease Benefit	Carcinoma-in-situ	25% of current sum assured of PRUHealth Critical Illness First Protect	2	A USD 50,000 / HKD 400,000 per life limit applies to each of the Early Stage Major Disease Conditions under all PRUHealth Critical Illness First Protect for the same life assured.
	Coronary Angioplasty		2	
	Early Thyroid or Prostate Cancer		1	
	The other 15 Early Stage Major Disease Conditions	20% of current sum assured of PRUHealth Critical Illness First Protect	All disease conditions: 1	A USD 50,000 / HKD 400,000 per life limit applies to all of these Early Stage Major Disease Conditions under all PRUHealth Critical Illness First Protect for the same life assured.
Overall maximum number of claims: 3				
Major Disease Benefit	PRUHealth Critical Illness First Protect		1	We will deduct the total claimed amount of Early Stage Major Disease Benefit under PRUHealth Critical Illness First Protect .
	100% of current sum assured of PRUHealth Critical Illness First Protect	+ Face value of Terminal Bonus[#] (if any)		
	+ Critical Illness First Enhancer			
	100% of current sum assured of Critical Illness First Enhancer* (if applicable)			
Death Benefit	PRUHealth Critical Illness First Protect		-	We will deduct the total claimed amount of Early Stage Major Disease Benefit under PRUHealth Critical Illness First Protect . We will not pay any Death Benefit if we have paid the Major Disease Benefit.
	100% of current sum assured of PRUHealth Critical Illness First Protect	+ Face value of Terminal Bonus[#] (if any)		
	+ Critical Illness First Enhancer			
	100% of current sum assured of Critical Illness First Enhancer* (if applicable)			

Benefits	Coverage	Maximum number of claims	When you make a claim:
Surrender Value	Guaranteed Cash Value [^] + Cash value of Terminal Bonus [#] (if any)	-	We will deduct the total claimed amount of Early Stage Major Disease Benefit under PRU Health Critical Illness First Protect.

Remarks

We will deduct any outstanding loans and interest from all benefits payable under **PRU**Health Critical Illness First Protect.

[#] The Terminal Bonus is a one-off non-guaranteed bonus. Please refer to “Terminal Bonus” in the “**PRU**Health Critical Illness First Protect product summary” section for details.

^{*} We will set the sum assured of **Critical Illness First Enhancer** by the age of the life assured when we issue the plan.

[^] Please refer to “Surrender Value” in the “**PRU**Health Critical Illness First Protect product summary” section for details.

List of disease conditions the plan covers

Disease Groups	Early Stage Major Disease Conditions	Major Disease Conditions
	Coverage for whole life unless specified	
Cancer	<ol style="list-style-type: none"> 1. Carcinoma-in-situ^Δ 2. Early Thyroid or Prostate Cancer[~] 	<ol style="list-style-type: none"> 1. Cancer[°]
Illnesses related to the Heart	<ol style="list-style-type: none"> 3. Coronary Angioplasty 4. Insulin Dependent Diabetes Mellitus (cover from age 1 – 18 [ANB]) 5. Kawasaki Disease (cover from age 1 – 18 [ANB]) 6. Rheumatic Fever with Valvular Impairment (cover from age 1 – 18 [ANB]) 7. Transmyocardial Laser Revascularisation 	<ol style="list-style-type: none"> 2. Cardiomyopathy 3. Coronary Artery Disease Requiring Surgery 4. Heart Attack 5. Heart Valve and Structural Surgery 6. Infective Endocarditis 7. Primary Pulmonary Arterial Hypertension 8. Surgery to the Aorta
Illnesses related to the Nervous System	<ol style="list-style-type: none"> 8. Severe Autism Spectrum Disorder (cover from age 1 – 18 [ANB]) 9. Severe Psychiatric Illness 10. Type I Juvenile Spinal Amyotrophy (cover from age 1 – 18 [ANB]) 	<ol style="list-style-type: none"> 9. Alzheimer's Disease 10. Amyotrophic Lateral Sclerosis 11. Apallic Syndrome 12. Bacterial Meningitis 13. Benign Brain Tumour 14. Brain Surgery 15. Coma 16. Creutzfeldt-Jacob Disease (CJD) 17. Encephalitis 18. Major Head Trauma 19. Meningeal Tuberculosis 20. Motor Neurone Disease 21. Multiple Sclerosis 22. Muscular Dystrophy 23. Paralysis 24. Parkinson's Disease 25. Poliomyelitis 26. Progressive Bulbar Palsy 27. Progressive Supranuclear Palsy 28. Severe Myasthenia Gravis 29. Spinal Muscular Atrophy 30. Stroke
Illnesses related to the Major Organs and Functions	<ol style="list-style-type: none"> 11. Dengue Haemorrhagic Fever (cover from age 1 – 18 [ANB]) 	<ol style="list-style-type: none"> 31. Chronic Liver Disease 32. Chronic Relapsing Pancreatitis 33. End Stage Lung Disease 34. Kidney Failure 35. Major Organ Transplantation 36. Necrotising Fasciitis 37. Severance of Limbs 38. Systemic Lupus Erythematosus (SLE) with Lupus Nephritis
Terminal Illness and Disabilities		<ol style="list-style-type: none"> 39. Loss of Independent Existence (cover from age 1 – 65 [ANB]) 40. Terminal Illness 41. Total and Permanent Disability (cover from age 1 – 65 [ANB])

Disease Groups	Early Stage Major Disease Conditions	Major Disease Conditions
	Coverage for whole life unless specified	
Other Illnesses	12. Osteogenesis Imperfecta (cover from age 1 – 18 [ANB]) 13. Severe Asthma (cover from age 1 – 18 [ANB]) 14. Severe Central or Mixed Sleep Apnoea 15. Severe Epilepsy 16. Severe Haemophilia (cover from age 1 – 18 [ANB]) 17. Severe Obstructive Sleep Apnoea 18. Systemic Juvenile Rheumatoid Arthritis (cover from age 1 – 18 [ANB])	42. AIDS due to Blood Transfusion 43. Aplastic Anaemia 44. Blindness 45. Crohn's Disease 46. Deafness 47. Ebola 48. Elephantiasis 49. Fulminant Viral Hepatitis 50. Loss of Speech 51. Major Burns 52. Medullary Cystic Disease 53. Occupationally Acquired HIV 54. Severe Rheumatoid Arthritis 55. Severe Ulcerative Colitis 56. Systemic Scleroderma

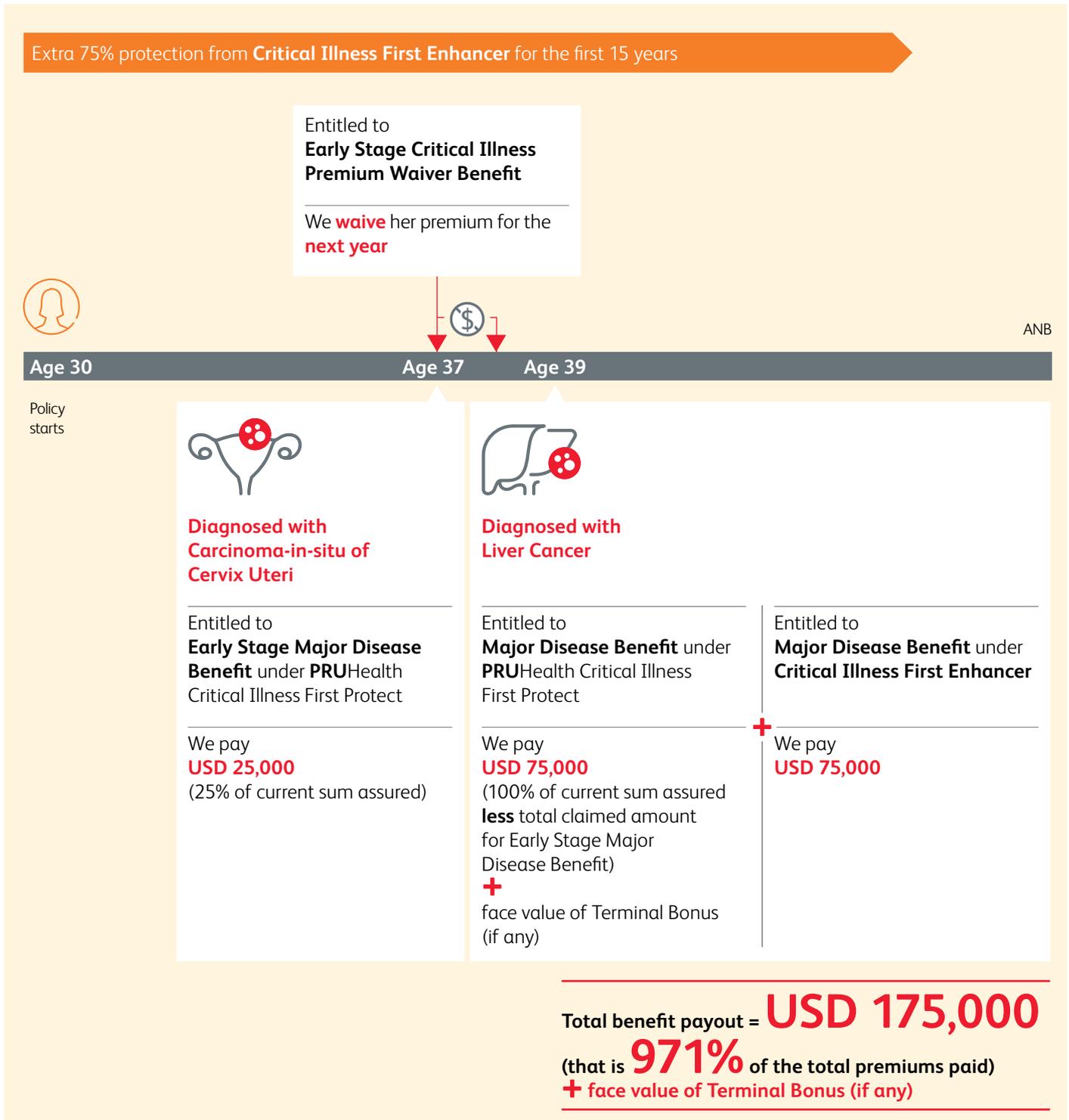
^Δ Carcinoma-in-situ covers all organs except for Carcinoma-in-situ of the skin (including melanoma-in-situ).

[~] Early Thyroid or Prostate Cancer refers to the presence of one of the following malignant conditions: (a) thyroid tumour classified as T1N0M0 according to the TNM classification system; or (b) prostate tumour classified as T1a or T1b according to the TNM classification system.

[°] Cancer does not include (a) thyroid tumour classified as T1N0M0 or a lower stage according to the TNM classification system; (b) prostate tumour classified as T1a or T1b or a lower stage according to the TNM classification system; (c) chronic lymphocytic leukaemia less than RAI stage III; (d) skin cancer other than malignant melanoma; (e) tumour in the presence of any HIV; (f) Cervical Intra-epithelial Neoplasia (CIN I, CIN II, or CIN III) or Cervical Squamous Intra-epithelial Lesion; and (g) tumour classified as pre-malignant, non-invasive, or Carcinoma-in-situ, or as having either borderline malignancy or low malignant potential.

How does the plan work for you?†

At age 30 (ANB), Ms. Chow enrolled in a 20-year payment term **PRUHealth Critical Illness First Protect** as the life assured with a current sum assured of **USD 100,000**. In her first 15 policy years, she is entitled to **Critical Illness First Enhancer**, which gives her **extra protection of USD 75,000**, i.e. 75% of her USD 100,000 current sum assured. In other words, with an annual premium of USD 2,003, she is able to get a total cover of USD 175,000.



† We assume in the above example that Ms. Chow is a non-smoker and the premium for each year is USD 2,003. She has paid her premium between ages 30 to 39 (ANB). Except age 37 (ANB) where we waived her premium, she has paid a total of USD 18,027 through the 10 years of her policy. We also assume that the definitions and claims requirements of the benefits are fulfilled, no policy loans or policy changes have been made and no Benefit Protector Option has been exercised.

Key exclusions

We will not pay any Major Disease Benefit or Early Stage Major Disease Benefit of **PRU**Health Critical Illness First Protect and **Critical Illness First Enhancer** if:

- (I) the disease condition (including Major Disease Condition or Early Stage Major Disease Condition) existed before the effective date of this plan, or before the effective date of reinstatement, whichever is later; or
- (II) the life assured suffers from any pre-existing condition, or shows any signs or symptoms, which may be the cause or triggering condition of a disease condition before the effective date of this plan, or before the effective date of reinstatement, whichever is later; or
- (III) the life assured is diagnosed by a registered specialist with a disease condition, or has shown signs or symptoms of any illness, disease or physical condition which may be the cause or triggering condition of a disease condition within 90 days from the effective date of this plan or from the effective date of reinstatement, whichever is later. This exclusion does not apply if the disease condition is caused by an accident and the life assured is diagnosed as having the disease condition within 90 days of the accident; or
- (IV) the disease condition is a direct or indirect result of:
 - a. the life assured's attempted suicide or self-inflicted injuries while sane or insane; or
 - b. Acquired Immune Deficiency Syndrome (AIDS), AIDS-related complex or infection by Human Immunodeficiency Virus (HIV) except for AIDS due to Blood Transfusion or Occupationally Acquired HIV; or
 - c. narcotics used by the life assured unless taken as prescribed by a registered doctor, or the life assured's abuse of drugs and/or alcohol.

In addition, we will not pay the Major Disease Benefit for the life assured's Total and Permanent Disability as a direct or indirect result of:

- (i) war, hostilities (whether war is declared or not), rebellion, insurrection, riot, or civil commotion; or
- (ii) travelling or flights in any vehicle or device for aerial navigation other than as a fare-paying passenger on a scheduled public air service.

There are more details on the plan's exclusions in the policy provisions.

PRUHealth Critical Illness First Protect product summary

Plan type

Basic plan

Benefit term

Whole life

Premium term/Issue age/Currency option

Premium term	Issue age (ANB)	Currency option
10-year	1 – 60	HKD/USD
15-year	1 – 60	
20-year	1 – 55	
25-year	1 – 50	
30-year	1 – 45	

- The life assured must be at least 15 days old when the proposal document is signed.

Premium structure

We will determine the premium based on the risk class (including but not limited to age, gender and smoking status) of the life assured as well as the premium term and policy currency selected. We have the right to review and adjust the premium rates for particular risk classes on each policy anniversary. The premium will not be adjusted unless we notify you prior to the anniversary of your policy.

Current sum assured

- The current sum assured of **PRUHealth Critical Illness First Protect** (excluding **Critical Illness First Enhancer**) reflects:
 - (i) any increments of the sum assured from the Benefit Protector Option; and/or
 - (ii) any reductions of the sum assured you make to your plan.
- The current sum assured of **Critical Illness First Enhancer** reflects any reductions of the sum assured you make to your plan.

Critical Illness First Enhancer

- If you choose the Benefit Protector Option, the current sum assured of **Critical Illness First Enhancer** will not include the increased coverage this benefit offers.
- If you reduce your sum assured of **PRUHealth Critical Illness First Protect**, we will also reduce your **Critical Illness First Enhancer**'s coverage in proportion.
- **Critical Illness First Enhancer** is not eligible for the Terminal Bonus and guaranteed cash value.
- We will stop your **Critical Illness First Enhancer** when you terminate your **PRUHealth Critical Illness First Protect**, or when the benefit term of your **Critical Illness First Enhancer** has ended or once we have paid the Major Disease Benefit or Death Benefit.
- You can convert **Critical Illness First Enhancer** to a new life insurance plan with a cash value (as specified by us at the time of conversion) for the life assured at a premium rate determined by us, provided that:
 - no claims have been made under **PRUHealth Critical Illness First Protect**;
 - the new sum assured is the same or less than the current sum assured of **Critical Illness First Enhancer**;
 - the new policy will be issued with the same special terms and conditions as your existing **PRUHealth Critical Illness First Protect**;
 - you apply for the conversion within 1 month before or after **Critical Illness First Enhancer** matures; and
 - you have an insurable interest in the life of the life assured (if you are not the life assured) named under the new policy and meet other specified conditions including the minimum sum assured and issue age requirement of the new policy.

Terminal Bonus

- The Terminal Bonus is a one-off non-guaranteed bonus.
- We normally declare bonus annually according to our declared bonus rates. We may change the bonus rates from time to time. The bonus is not guaranteed. We will declare bonus for your plan from its 5th anniversary.
- The declared bonus may rise and fall and does not accumulate within the policy or form a permanent addition to the policy's value.
- The declared bonus has a face value which we will pay out in the event of death of the life assured or if you make a Major Disease Benefit claim.
- The bonus also has a non-guaranteed cash value which we determine by a variable cash value discount factor. In the event of policy surrender, the non-guaranteed cash value – not the face value – of the bonus shall be paid out.

Factors affecting the Terminal Bonus

- The bonus we pay is not guaranteed and is subject to review and adjustment at our discretion. Factors that may affect it include (but not limited to):
 - i. Investment performance factors – Your plan's performance will be affected by the return on its underlying investment portfolio. This could be driven by:
 - interest earnings from fixed-income securities and dividend from equity-type investments (if any);
 - capital gains and losses from investment assets;
 - counterparty default risk of fixed-income securities (such as bonds);
 - investment outlook; and
 - external market risk factors such as recessions and changes in monetary policies and foreign exchange rates.
 - ii. Claims factors – Our historical claims experience on death and/or other covered benefits, and projected future costs of providing death benefit and/or other covered benefits.
 - iii. Expense factors – These include direct expenses associated with issuing and maintaining your policy, such as commissions, overrides, underwriting and policy administration expenses. They may also include indirect expenses (such as general overheads) allocated to your policy.

- iv. Persistency factors – Policy persistency and any partial surrenders of a group of policies may impact the bonus we pay to the continuing policies.

- The actual future amounts of benefits and/or returns may be higher or lower than the values currently presented in the marketing materials. Our website at www.prudential.com.hk/bonushistory_SHPAR_en explains the bonus history.

Benefit Protector Option

- You can only take out the Benefit Protector Option for standard rate policies of **PRUHealth Critical Illness First Protect** with a premium term of 15, 20, 25 or 30 years. It is also subject to our administration guidelines.
- By paying extra premiums, you can automatically increase your protection by 5% of the initial sum assured every year, up to 200% of the initial sum assured.
- We will calculate the additional premiums you need to pay for increasing your sum assured of **PRUHealth Critical Illness First Protect** each year based on the attained age, gender and latest smoking status of the life assured and the remaining premium term.
- Any additional sum assured derived from the Benefit Protector Option will not apply when we calculate the current sum assured of **Critical Illness First Enhancer**.
- We will stop increasing your sum assured when the first of these happens:
 - you decline 2 consecutive increases in your sum assured; or
 - on the policy anniversary immediately following the life assured's age 61 (ANB); or
 - your **PRUHealth Critical Illness First Protect**'s premium term has less than 10 years to run; or
 - the current sum assured has reached the maximum limit we set; or
 - you reduce your sum assured; or
 - there is a premium waiver benefit claim, total and permanent disability claim or a claim for any kind of major disease benefit (including but not limited to Early Stage Major Disease Benefit and Major Disease Benefit) under all policies the life assured has with us; or
 - your **PRUHealth Critical Illness First Protect** terminates.

Surrender Value

When you surrender your policy, we will pay a Surrender Value under **PRUHealth Critical Illness First Protect** equal to:

- guaranteed cash value (from the 3rd policy anniversary);
- **plus** cash value of Terminal Bonus (from the 5th policy anniversary, if any);
- **less** total claimed amount for Early Stage Major Disease Benefit made under **PRUHealth Critical Illness First Protect** (if applicable);
- **less** any outstanding loans and interest.

Death Benefit

If the life assured passes away, we will pay a Death Benefit equal to:

- 100% of current sum assured of **PRUHealth Critical Illness First Protect**;
- **plus** face value of Terminal Bonus of **PRUHealth Critical Illness First Protect** (from the 5th policy anniversary, if any);
- **plus** 100% of current sum assured of **Critical Illness First Enhancer** (if applicable);
- **less** total claimed amount for Early Stage Major Disease Benefit made under **PRUHealth Critical Illness First Protect** (if applicable);
- **less** any outstanding loans and interest.

Second claim conditions for Carcinoma-in-situ and Coronary Angioplasty

- To make a second claim for Carcinoma-in-situ, the second claim must be for a Carcinoma-in-situ in a different organ from the first successful claim.

Paired organs (breast, fallopian tube, lung, ovary and testicle) are considered to be the same organ for this Carcinoma-in-situ claim.

- To make a second claim for Coronary Angioplasty, the treatment must be performed on a location of stenosis or obstruction in a major coronary artery where no stenosis greater than 60% was identified in the coronary angiogram relating to the first claim.

Termination of this plan

We will terminate this plan when the first of these happens:

- death of the life assured; or
- once you surrender the policy; or
- if you fail to pay your premium within the grace period of 1 calendar month from its due date and the net cash value of the policy is insufficient to exercise the automatic premium loan; or
- once we pay (or once it is confirmed that we will pay) the Major Disease Benefit; or
- once outstanding loans and interest are more than 90% of the guaranteed cash value of your plan minus the total claimed amount for Early Stage Major Disease Benefit.

Important information

Suicide clause

If the life assured commits suicide regardless of sane or insane within 1 year from the effective date of the policy or from the date of any reinstatement, whichever is later, the death benefit will be limited to a refund of the premiums paid without interest subject to the deduction of any amounts we have already paid and any indebtedness you owe us under the policy.

Cancellation right

A customer who has bought the life insurance plans has a right to cancel the policy within the cooling-off period and obtain a refund of any premium(s) and levy(ies) paid less any withdrawals. Provided that no claim has been made, the customer may cancel the policy by giving written notice to us within 21 calendar days immediately following either the day of delivery of (1) the policy or (2) the notice (informing the availability of the policy and expiry date of the cooling-off period) to the customer or his/her nominated representative, whichever is earlier. Such notice must be signed by the customer and received directly by Prudential Hong Kong Limited at 8/F, Prudential Tower, The Gateway, Harbour City, 21 Canton Road, Tsim Sha Tsui, Kowloon, Hong Kong within the cooling-off period.

The premium and levy will be refunded in the currency of premium and levy payment at the time of application for this policy. If the currency of premium and levy payment is not the same as the plan currency, the refundable premium and levy amount in plan currency under this policy will be converted to the currency of premium and levy payment at the prevailing currency exchange rate as determined by us in our absolute discretion from time to time upon payment. After the cooling-off period expires, if a customer cancels the policy before the end of benefit term, the actual cash value (if applicable) may be substantially less than the total amount of premiums paid.

Automatic Exchange of Financial Account Information

Over 100 countries and jurisdictions around the world have committed to adopt new rules for automatic exchange of financial account information ("AEOI"). Under the new rules, financial institutions are required to identify account holders who are foreign tax residents and report certain information regarding their investment income and account balance to the local tax authority where the financial institution operates. When countries or jurisdictions start exchanging information on an automatic basis, the relevant local tax authority where the financial account is maintained will then provide this information to the tax authority of the account holder's country of tax residence. This information exchange will be conducted on a regular, annual basis.

Hong Kong has adopted the new rules into its legislation (please see the Inland Revenue (Amendment) (No. 3) Ordinance 2016 ("the Amendment Ordinance") which came into effect on 30 June 2016). Therefore, the above requirements will be applicable to financial institutions in Hong Kong including Prudential. Under these rules, certain policyholders of Prudential are considered as "account holders". Financial institutions in Hong Kong including Prudential are required to implement due diligence procedures to identify account holders (i.e. policyholders in case where the financial institution is an insurance company) and in the case where the account holder is an entity, its "controlling persons", who are foreign tax residents, and report this information to the Inland Revenue Department ("IRD") if required. The IRD may transfer this information to the country of tax residence of such account holders.

In order to comply with the law, Prudential may require you, the account holder, to:

- (1) complete and provide us with a self-certification form with information regarding your tax residence status, your tax identification number in your country or countries of tax residence, your date of birth, and in the case where the policyholder is an entity (for example, a trust or a company), the classification of the entity that holds the policy and information regarding "controlling persons" of such entities;
- (2) provide us all required information and documentation for complying with Prudential's due diligence procedures; and
- (3) advise us of any change in circumstances which affect your tax residence status and provide us with a suitably updated self-certification form within 30 days of such change in circumstances.

According to the due diligence procedures set out in the Amendment Ordinance, self-certifications are required from account holders for all new accounts. As for pre-existing accounts, if a reporting financial institution has doubts about the tax residence of an account holder, it may require a self-certification from the account holder to verify its tax residence.

Prudential cannot provide you with any tax or legal advice. If you have doubts about your tax residence you should seek professional advice. You should seek independent professional advice on the impact that AEOI may have on you or your policy.

An account holder who knowingly or recklessly provides a statement that is misleading, false or incorrect in a material particular in making a self-certification to a reporting financial institution is liable on conviction to a fine at level 3 (HKD 10,000).

For further information on the implementation of the Common Reporting Standard and AEOI in Hong Kong, please refer to the IRD website: www.ird.gov.hk/eng/tax/dta_aeoi.htm.

Need more details? Get in touch

Please contact your consultant or call our Customer Service Hotline at 2281 1333 for more details.

Notes

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Prudential has the right to accept or decline any application based on the information provided by the policyholder and/or life assured in the application.

Some life insurance plans may have a savings element, in which case, part of the premium will be used to pay for the insurance and related costs.

As the issuer of the life insurance plans, Prudential will be responsible for all protection and claims issues. Prudential is not an associate or subsidiary company of Standard Chartered. This brochure is not a contract of insurance and is intended to be a general summary for reference purpose only. Please refer to the policy for full terms and conditions. Standard Chartered does not accept any responsibility regarding any statements provided by Prudential or any discrepancies or omissions in the contract of insurance nor shall Standard Chartered be held liable in any manner whatsoever in relation to your contract of insurance.

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