Standard Chartered

Computershare

All Correspondence to:
Computershare Hong Kong Investor Services Limited
17M Floor, Hopewell Centre
183 Queen's Road East, Wan Chai, Hong Kong

Shareholder Reference Number

Your Communications – Your Choice

Dear Shareholder,

We would like to remind you that shareholder information and documents are available via the Company's website **sc.com/en/investors/shareholder-information**.

Shareholder Documentation
To assist us with our commitment to the environment and our focus on cost control, we encourage you to manage your shareholding online at **www.computershare.com/hk/investors**.

We are introducing a Standalone Strategic Report which will be substantially shorter than our Annual Report and Accounts. The Standalone Strategic Report will contain the same information as the Strategic Report section of the Annual Report and Accounts; this focuses on the Company's business model and strategy together with the Group's performance.

It is important you advise us how you want to receive communications in the future, by registering online or by completing the relevant option and returning this form.

Commitment to change simple things in our everyday lives cumulatively makes a significant contribution to environmental protection; your support is very much appreciated and will help make a difference.

Thank you.

G. A. L.

Liz Lloyd
Group Company Secretary

Please use a black pen. Print in CAPITAL letters inside the boxes as shown in this example.

A	B	C		1	2	3		X

Receive email notifications when your shareholder communications are available online
By providing your e-mail address you will not receive printed versions of the Standalone Strategic Report, Annual Report and Accounts or any other shareholder communications that are available electronically. Instead you will receive emails advising you when and how to access documents online.

Please submit your e-mail address by visiting our Investor Centre website: www.computershare.com/hk/ecomms

Alternatively enter your e-mail address below and send this form in the enclosed reply paid envelope.

E-mail Address

@

Or, Receive a printed version of all your communications by selection of one of the options below:

	ENG	CHN	ENG AND CHN
• To receive a printed version of the Standalone Strategic Report (and a printed notification of the publication of the Annual Report and Accounts on the Company's website and information on how to access the Annual Report and Accounts online, instead of a printed version of the Annual Report and Accounts) and other shareholder communications please cross the appropriate box opposite (English version only, Chinese version only, or both the English and Chinese versions) and send this form back to us in the enclosed reply paid envelope; **or**	☐	☐	☐
• To receive a printed version of the Annual Report and Accounts, including the Strategic Report section, and other shareholder communications please cross the appropriate box opposite (English version only, Chinese version only, or both the English and Chinese versions) and send this form back to us in the enclosed reply paid envelope.	☐	☐	☐

If you take no action
Please return your completed form using the reply paid envelope supplied. If we do not receive a response within 28 days you will have been deemed to have agreed to receive shareholder communications by means of the Company's website sc.com/en and information relevant to accessing shareholder communications online will be posted to you at the time of the relevant mailing.

If you have agreed, or are deemed to have agreed, to receive shareholder communications by electronic means but for any reason have difficulty in receiving or gaining access to any shareholder communication, the Company will promptly upon your request send the shareholder communication to you in printed form free of charge.

At any time you may request a printed copy of any shareholder document or item of information, give instructions to us to send or supply shareholder documents or information to you in printed form or by electronic means, or change the language in which you receive shareholder communications, by writing to the branch Registrar, Computershare Hong Kong Investor Services Limited, 17M Floor, Hopewell Centre, 183 Queen's Road East, Wan Chai, Hong Kong or by email to **hkinfo@computershare.com.hk**.

You must sign this form as follows in the spaces provided.

Joint Holding: The signatures of all joint holders, executors or administrators are required.

Power of Attorney: To sign under Power of Attorney, you must have already lodged an original or certified copy of the Power of Attorney with the Registrar. If you have not previously lodged this document for notation, please attach it to this form when you return it.

Please note that Computershare Hong Kong Investor Services Limited requires a photocopy Power of Attorney to be certified under the Powers of Attorney Ordinance (Cap.31). It must be certified in ink on every page by the donor, or by a solicitor or stockbroker, to state that it is a true and complete copy of the original. Computershare Hong Kong Investor Services Limited cannot accept a photocopy that has not been certified in ink on every page.

Companies: In the case of a corporation this form should be signed by two authorised signatories (e.g. director and company secretary) stating their capacity. Alternatively, this form can be signed by a director in the presence of a witness who attests the signature or under its common seal.

Note: This form is issued only to the addressee(s) and is specific to the class of security and the unique designated account printed hereon. This personalised form is not transferable between different (i) account holders; (ii) classes of security; or (iii) uniquely designated accounts. The Company and Registrar accept no liability for any instruction that does not comply with these conditions.

Please Sign
In the case of joint holders ALL must sign.

DD / MM / YY

Signature (1)

Signature (2)

Signature (3)

Signature (4)

Access your shareholdings online

Investor Centre is our free, secure self service website, where you can communicate and transact electronically with us regarding your holding.
Please provide us with your email address securely online

- **View your share balance**
- **View your payment and tax information**
- **Make proxy elections for general meetings**
- **Make dividend elections at time of dividend**

For information on all the services available, visit www.computershare.com/hk/investors today. It's the fast and simple way to manage your shareholdings

The privacy and security of your personal data is taken very seriously and at all times the share issuer and registrar will comply with the prevailing laws and regulations governing confidentiality, data protection and security of information. For more information on how your personal data is processed and your privacy rights, a privacy notice is available on the share issuer's website sc.com/hk/privacy-policy-statement.
For more information on how your personal data is processed and your privacy rights, you should check with the share issuer.