

SCBT-PMP02

15 September 2020

Notification of Discontinuing Manual Payment Support effective 1 January 2021

Dear Client,

Based on our record, Standard Chartered Bank (Thai) Public Company Limited (“We”) still receive your manual payment instruction via fax, email, and over the counter. Please kindly be informed that the manual payment support via aforesaid channels will be ceased from 1 January 2021 onwards.

Therefore, we would like to encourage your company to start sending payment instruction via our Straight2Bank channel. If your company is not on Straight2Bank channel yet, please consider applying for one to continue with payment initiation after the year 2020.

Please note that our Bank representative may contact your company to offer the Straight2Bank onboarding or if you have any further enquiry on how to send payment electronically or would like to apply for one, please contact our Cash Client Services team at straight2bank.th@sc.com.

Below is example of benefits you will enjoy when initiating payment online.

- ✓ Free of online banking application charge
- ✓ Secure online transaction – minimizing risk of fraudulent.
- ✓ No Call Back.
- ✓ Online transaction status update.
- ✓ Significantly better Turn Around Time.
- ✓ Online information availability promoting quicker reconciliation.
- ✓ Authorizer can approve transaction anywhere using a smart phone to generate password without Token required.

Best Regards,

Cash Management Services

Standard Chartered Bank (Thai) Public Company Limited.

This is computer generated letter and no signature is required

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