

SCBT-PMP01

15 March 2020

Dear Value Client,

Standard Chartered Bank (Thai) Public Company Limited (“We”) would like to encourage you to use our electronic channels (Straight2bank platform) for statement viewing and payment initiation to provide a secure and fast capability.

We would like you to enjoy a fully digital experience for all payment activities including the advantages you will get from our online system as follows:

- ✓ Secure online transaction – minimizing risk of fraudulent.
- ✓ No Call Back.
- ✓ Online transaction status update.
- ✓ Significantly better Turn Around Time.
- ✓ Online information availability promoting quicker reconciliation.
- ✓ Authorizer can approve transaction anywhere.
- ✓ Soft token via mobile phone.

With the above benefit, we would like to request you to initiate payments electronically by using our digital channels i.e. Straight2Bank platform instead of manual channel. Our Cash Client Service team is of your service for a system set up and training during year 2020, as from year 2021, we will streamline our manual payment service to digital channel globally.

If you have further enquiry on how to initiate payment online, please contact our Cash Client Services team at straight2bank.th@sc.com.

Best Regards,

Cash Management Services

Standard Chartered Bank (Thai) Public Company Limited.

This is computer generated letter and no signature is required.

Standard Chartered Bank (Thai) pcl

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