

secure is your password?



## Don't be a victim of cyber crime!

### Keep your password secure

Whether you are using our online or mobile banking service, it is important to adopt good security habits to protect your personal data and banking information. Safeguard your credentials from cyber criminals with these tips.

### Why do I need a strong password?

Cyber criminals comb the internet and social media to find your personal information. So ensure you have a strong password to deter them. Weak passwords are uncomplicated and commonly used, like 12345678 for instance, or associated with your personal data such as names or birthdays. As a matter

of fact, it only takes a fraction of a millisecond to crack an uncomplicated 7-character password<sup>1</sup>.



## How you can secure your personal information



Do not use the same password for multiple sites or accounts. Ensure the password used for your Standard Chartered banking account is unique from your online and social networking accounts.



Keep all passwords safe and confidential. Standard Chartered may verify the number of accounts you have, but we will never request your login credentials, whether by phone, email or text.

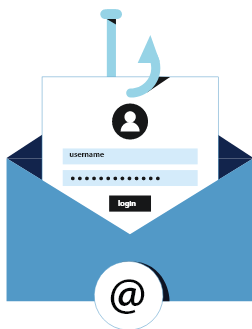


Strengthen your password by using a combination of upper and lower case characters, numbers and special characters. Likewise, a 12-character password is significantly stronger than 7 characters.



Memorise your banking password. Never write it down or store it on your devices. Additionally, make it a point to update your password regularly. Change it immediately if you think it has been compromised.

## We are happy to help you



Please reach out to our customer service hotline at 02-724-1553 immediately if you suspect any unauthorised access or transactions have been made to your account. We will stop all transactions to protect your account and you may be required to make a police report.

**Together, we can STOP cyber crime.**



For more information on password security, please visit  
<https://www.sc.com/global/security-tips/>

Here for good



Please do not reply to this e-mail.

You are advised not to send any confidential and/or important information to the Bank via e-mail, as the Bank makes no representations or warranties as to the security or accuracy of any information transmitted. The Bank shall not be responsible for any loss or damage suffered by you arising from your decision to use e-mail to communicate with the Bank. It is essential that prior to taking into consideration any information on this site, or responding to or sending any information or materials to us in response to this mailer, you have read and understood this [Important Legal Notice](#).

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