Is your phone secure?



Don't be a victim of cyber crime!

Make mobile security your priority

Mobile threats are growing rapidly and they can put your personal data and devices at risk. Learn how you can safeguard your bank account from cyber criminals when you are banking on the go.

Why you need to secure your mobile device

Mobile devices are not immune to security threats. Installing a malicious app or clicking on a phishing link, for example, can provide cyber criminals with a back door to your mobile device and sensitive data.



Bank safely with us

Protect your phone and banking information by following these tips.



Download the Standard Chartered Mobile App from Google Play or the App Store. Never download the app from third-party or unknown sites. To find out more, click here.



Always log out from the Standard Chartered Mobile App after use, and never leave it running in the background especially after you have signed in.



Do not store your passwords, access codes or account numbers on your mobile phone. Cyber criminals can steal this information if your device is hacked or stolen.



Never use a 'jailbroken' (iOS) or 'rooted' (Android) device for your banking transactions. They make it easier for hackers to access and manipulate your phone's operating system.



Malicious links or attachments in phishing messages are designed to steal your banking details or infect your mobile device. Never click on hyperlinks or download attachments in unsolicited emails or texts.



Ensure your phone's operating system is updated regularly to fix any security gaps. Cyber criminals can exploit any software vulnerabilities to access your phone without your knowledge.

We are happy to help you



Please reach out to our customer service hotline at 02-724-1553 immediately if you suspect any unauthorised access or transactions have been made to your account. We will stop all transactions to protect your account and you may be required to make a police report.

Together, we can STOP cyber crime.



For more information on securing your mobile device, please visit https://www.sc.com/global/security-tips/

Here for good



Please do not reply to this e-mail.

You are advised not to send any confidential and/or important information to the Bank via e-mail, as the Bank makes no representations or warranties as to the security or accuracy of any information transmitted. The Bank shall not be responsible for any loss or damage suffered by you arising from your decision to use e-mail to communicate with the Bank. It is essential that prior to taking into consideration any information on this site, or responding to or sending any information or materials to us in response to this mailer, you have read and understood this Important Legal Notice.

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