



Please note that the Standard Chartered Bank Retail Banking business including Retail Accounts, Credit Cards and Personal Loan have been transferred to EastWest Banking Corporation in November 2016. The following Requests can still be accommodated by the Bank for a fee following below schedule:

| <i>Request</i> | <i>Fee per Statement/Certificate (*effective April 22, 2019)</i> | <i>Estimated Turn Around Time</i> |
|--|---|--|
| Copy of Statement of Accounts for Credit Cards or Personal Loans | *Php300.00 for accounts opened less than 5 years ago. | 2 to 3 Banking Days |
| Copy of Bank Statement | *Php500.00 for accounts opened more than 5 years ago | 3 to 5 Banking Days |
| Certificate of Full Payment | Php 150.00 per Certificate (existing fee) | 2 to 3 Banking Days |

Fee payments and request forms have to be made at the Corporate Counters of Standard Chartered Bank located at the 7th floor of Makati Skyplaza Building, 6788 Ayala Avenue, Makati City- Proof of payment must be presented to claim the requested document(s). Please be guided accordingly. Thank you.

For queries, you may contact:
Ms. Kiera Miranda
Support and Other Banking Services
Telephone Number: +632 886 7888 extension 1166
Email: phito.obs@sc.com