

COVID-19 Advisory

The National Capital Region (NCR) has been placed back to General Community Quarantine (MECQ) until August 31, 2020. The bank continues to operate under split working arrangement in our Makati office while the rest of our staff are on flexible working arrangement.

Effective August 20 until next week, the Makati SkyBranch will temporarily suspend its cash and over-the-counter (OTC) transactions including Cash Deposit, Withdrawal, Cheque Encashment, Payment Instruction, PIN Mailer Releasing, Chequebook Requests and SPO/Cheque Cancellation.

All Local Bank Cheques / Cashier Orders will be released at the Intertraffic Transport Corp. (ITC) Makati Office located at Unit 316, 2241 La Fuerza Plaza 1 Bldg. Chino Roces Avenue, Makati City.

We also advise that in lieu of calling the Client Services Hotline, you may contact the following Client Services Group call numbers +632 8830-1118 / +632 8878-2149 / +632 8878-2144 / +632 8878-2036 for any concerns or email Straight2bank.PH@sc.com: