As part of our commitment to delivering sustainable and responsible banking, our Sustainability Aspirations continue to provide a robust set of performance targets to support sustainable outcomes aligned to the UN SDGs.

### Pillar 1: Business

#### Theme: Green and Transition Finance

- **Aspiration**: Mobilise $300bn aligned to our Green and Sustainable Product Framework and Transition Finance Framework including contribution from existing target to:
  - Mobilise project financing services for $42bn of infrastructure projects that promote sustainable development that align to our verified Green and Sustainable Product Framework
  - Launch and grow green mortgages in key markets across our footprint
- **Target Date**: Jan 2021 – Dec 2030
- **Theme**: Climate change
- **Aspiration**: Climate change is one of today’s greatest challenges and addressing it is essential to promote sustainable economic growth.
- **Target Date**: Jan 2021 – Dec 2030

#### Theme: Entrepreneurs

- **Aspiration**: Entrepreneurs are the heart of local economies, creating jobs and empowering people.
- **Target Date**: Jan 2020 – Dec 2024

#### Theme: Commerce

- **Aspiration**: Trade creates jobs and contributes to economies by enabling people to connect across borders.
- **Target Date**: Jan 2020 – Dec 2024

#### Theme: Impact Finance

- **Aspiration**: Innovative financial products and partnerships can help us solve global development challenges and improve the lives of millions in our markets.
- **Target Date**: Jan 2020 – Dec 2024

### Pillar 2: Operations

#### Theme: People

- **Aspiration**: Our people are our greatest asset, and our diversity drives our business success.
- **Target Date**: Jan 2020 – Dec 2025

#### Theme: Environment

- **Aspiration**: Reducing our own impact on the environment will protect our planet for the benefit of our communities.
- **Target Date**: Jan 2020 – Dec 2025

#### Theme: Conduct and compliance

- **Aspiration**: By partnering proactively and effectively, we can drive the right outcomes for clients and communities.
- **Target Date**: Jan 2020 – Dec 2025

### Pillar 3: Communities

#### Theme: Communities

- **Aspiration**: Everyone deserves economic opportunities that enable them to learn, earn and grow.
- **Target Date**: Ongoing