








# 2021 Sustainability Aspirations





As part of our commitment to delivering sustainable and responsible banking, our Sustainability Aspirations continue to provide a robust set of performance targets to support sustainable outcomes aligned to the UN SDGs.

## Pillar 1: Sustainable Finance


| Theme   | Aspiration  | Target Date  |
|---|---|--|
| <b>Infrastructure</b><br>               | Everyone should have access to safe, reliable and affordable power and infrastructure which transforms lives and strengthens economies          | Facilitate project financing services for \$40 billion of infrastructure projects that promote sustainable development that align to our verified Green and Sustainable Product Framework  |
| <b>Climate change</b><br>               | Climate change is one of today's greatest challenges and addressing it is essential to promote sustainable economic growth                      | Facilitate \$35 billion worth of project financing services, M&A advisory, debt structuring, transaction banking and lending services for renewable energy that align to our verified Green and Sustainable Product Framework  |
|   |   | Only provide financial services to clients who are: <ul style="list-style-type: none"> <li>By 2024, are less than 80% dependent on thermal coal (based on %EBITDA at group level);</li> <li>By 2025, are less than 60% dependent on thermal coal (based on % EBITDA at group level);</li> <li>By 2027, are less than 40% dependent on thermal coal (based on % EBITDA at group level);</li> <li>By 2030, are less than 5% dependent on thermal coal (based on % EBITDA at group level);</li> </ul> |
|   |   | Commit to measuring, managing and reducing emissions associated with our financing of clients to support our objective to achieve net zero by 2050. We will develop and consult with shareholders, investors, clients and civil society on a definition, methodology, targets and timeline   |
| <b>Entrepreneurs</b><br>              | Entrepreneurs are the heart of local economies, creating jobs and empowering people   | Provide \$15 billion of financing to small business clients (Business Banking)   |
|   |   | Provide \$3 billion of financing to microfinance institutions  |
| <b>Retail Banking</b><br>             | Enabling individuals to contribute to sustainable development through core banking products   | Launch a suite of five core sustainability-focused retail banking products in selected markets across our footprint  |
| <b>Commerce</b><br>                   | Trade creates jobs and contributes to economies by enabling people to connect across borders  | Bank 10,000 of our clients' international and domestic networks of suppliers and buyers through banking the ecosystem programmes   |
| <b>Digital</b><br>                    | Everyone should have access to digital banking products enabling safe, efficient and inclusive banking  | Roll out digital-only bank in a total of 12 markets  |
| <b>Impact Finance<sup>1</sup></b><br> | Innovative financial products and partnerships can help us solve global development challenges and improve the lives of millions in our markets | Double the number of clients we bank in Africa and the Middle East to 3.2 million  |
|   |   | Develop a tailored Impact Profile for all Private Bank clients providing a framework that enables them to understand their passions and harness capital market solutions to support UN Sustainable Development Goals   |
|   |   | Triple the percentage of sustainable investing Assets Under Management   |
|   |   | Roll out Environmental, Social and Governance (ESG) scores for single holding investments and funds where applicable ESG scores are available from third party data providers  |

1. This Aspiration has been updated for 2021 to reflect a measurement basis of Assets Under Management instead of portion of solutions.

## Pillar 2: Responsible Company

| Theme  | Aspiration  | Target Date   |
|--|---|---|
| <b>People</b><br>                       | Our people are our greatest asset, and our diversity drives our business success                      | Embed an integrated health and wellbeing strategy to support building and re-skilling a future-ready, diverse workforce   |
| <b>Environment</b><br>                  | Reducing our own impact on the environment will protect our planet for the benefit of our communities | Support all employees to develop a personalised growth plan to reflect the future skills needed to respond to the changing and digitised nature of work   |
|  |   | Increase gender representation: 35% women in senior roles   |
|  |   | Increase our 'Culture of Inclusion' score to 84.5% with an interim target: <ul style="list-style-type: none"> <li>Dec 2021: 80%</li> </ul>  |
|  |   | Reduce annual greenhouse gas emissions (Scope 1 and 2) to net zero by 2030 with interim targets: <ul style="list-style-type: none"> <li>Dec 2021: 106,000 tCO<sub>2</sub>e</li> <li>Dec 2025: 60,000 tCO<sub>2</sub>e</li> </ul>                                      |
|  |   | Source all energy from renewable sources  |
|  |   | Join the Climate Group 'RE100'  |
| <b>Conduct</b><br>                    | Good conduct and high ethical standards are essential in achieving fair outcomes for our clients      | Reduce waste per colleague to 40kg/FTE/year   |
|  |   | Recycle 90% of waste  |
|  |   | Develop a methodology to measure Scope 3 emissions from our supply chain  |
|  |   | Offset all residual emissions from our operations (Scope 1 and 2, Scope 3 flights, waste and data centres)  |
|  |   | Learn from risks identified through concerns raised via our Speaking Up programme and conduct plans and publish an annual Threats and Themes Report   |
| <b>Financial Crime Compliance</b><br> | Financial crime has serious social and economic consequences, harming individuals and communities     | Develop enhanced internal policies and guidelines on privacy, data ethics and algorithmic fairness, and embed a new governance framework for all data-related risks   |
|  |   | Tackle financial crimes by contributing to developing typologies and red flags for financial flows, training frontline staff to identify potential suspicious transactions, and participating in public-private partnerships to share intelligence and good practices |
|  |   | Deliver at least 50 correspondent banking academies   |

## Pillar 3: Inclusive Communities

| Theme  | Aspiration  | Target Date   |
|--|---|---|
| <b>Community Engagement</b><br> | Everyone deserves economic opportunities that enable them to learn, earn and grow | Invest 0.75% of prior year operating profit (PYOP) in our communities   |
|  |   | Raise \$75m for Futuremakers by Standard Chartered                      |
|  |   | Education: Reach one million girls and young women through Goal         |
|  |   | Employability: Reach 100,000 young people                               |
|  |   | Entrepreneurship: Reach 50,000 young people, micro and small businesses |
|  |   | Increase participation for employee volunteering to 55%                 |