

Notification of Standard Chartered Bank IVR Services Adjustment

Dear Valued Customer,

From Mar 26th, 2018, the bank will stop activation ATM enquiry function of payroll debit card service and fund transfer between your own SCB accounts in the same currency service in IVR. The other services in IVR remain unchanged.

If you have the service requests above or any questions, please contact our client care executives via 24-hours customer service hotline:

800 820 8088 (Fixed Line)

400 888 8083 (Mobile)

(86-755) 2589 2333 (Overseas)

Client care executives of bank will provide you with our best service!

Standard Chartered Bank (China) Limited

Mar 23rd, 2018