

29th May 2020

Dear Valued Customer,

Ref: Adjustment on Standard Chartered Online/Mobile Banking Services

For safer and better Online/Mobile banking service, all online/mobile banking customers will be required to input the One Time Password received through the mobile number registered with our Bank during online/mobile banking registration or login from 17 August 2020.

If you don't have any valid mobile number registered with our Bank, please visit our Branches to register the mobile number before 17 August 2020. Otherwise, you will not be able to register or log in to our online/mobile banking. We are sincerely sorry for any inconvenience it may cause.

If you have any query, please contact our Customer Service Hotline at 800-820-8088 (landline) / 400- 888-8083 (mobile) or + 86-755-25892333 calling from Hong Kong, Macao, Taiwan and overseas area.

Thanks for your continuous trust and support to Standard Chartered Online/Mobile Banking!

Yours sincerely,

Standard Chartered Bank (China) Ltd