

# New eStatement Password Convention

We are enhancing our credit card eStatement password protection. Effective December, the password convention for your credit card eStatement received will be:

**Birthdate (DDMMYY) + (9<sup>th</sup> to 14<sup>th</sup> Digit of the eStatement Credit Card Number)**

For example

If your birthdate is **13 February 1979** and your credit card number **468507031228546**.

Then your password to access your current eStatement will be **130279112285**.

For More Information

For further information, please speak with our branch staff or call our Client Care Centre at 265 8000.