

Important Notice

By Standard Chartered Securities (B) Sdn Bhd (“SCSB”)

Discontinuation of Investment Portfolio Paper Statements – effective from 31 July 2020

1. Investment Portfolio Statement is now available online through Online Banking or SC Mobile App, providing you the convenience to keep up to date on your investment anytime:
 - ✓ Download your monthly Portfolio Statement or view your securities in one Consolidated download.
 - ✓ Retrieve your past statements for up to 12 months.
 - ✓ Save the statements on your phone or your desktop instantly.
 - ✓ Needless to wait for paper statement every month.
2. With this enhancement and in reference to Clause 10 of our Customer Terms, we shall discontinue issuing paper statement **effective from 31 July 2020** to our customers who have registered for Online Banking and SC Mobile, therefore being more environmentally friendly. You may however request to receive paper statement subject to payment of the applicable fee in accordance to Clause 10.2 of our Customer Terms.
3. Customers who have yet to register for Online Banking or SC mobile app are encouraged to self-register to enjoy at no costs the convenience of online investment portfolio using below options:
 - ✓ Log in to Online Banking <https://bn.online.standardchartered.com/login/bn>; or
 - ✓ Download SC Mobile App
4. We have added Clause 30.1.5 in our Investment Product Terms to expand the mode of dispatch for any report, statement, written confirmation, notice, demand or any other communication from SCSB to our customers via electronic banking channel or website such as Online/ Mobile Banking. Such communication is deemed to have been sufficiently dispatched to our customers on the scheduled date of its publication that SCSB has announced. The revised Investment Product Terms is available at <https://www.sc.com/global/av/bn-investment-product-terms.pdf>

For more information on our new feature and how to register for Online Banking or SC Mobile App, you may call our 24-hour Client Contact Centre at +673 265 8000.