



NOTICE

SYSTEMS UPGRADE DOWNTIME

We are upgrading our banking systems which will affect the availability of selected services. Please note the affected dates and times for this system upgrade.

Dates & Times	Service Affected
28 August, 3:00PM to 29 August, 6:00AM	CDM
28 August, 3:00PM to 29 August, 9:00AM	Online Banking SC Mobile Straight2Bank
28 August, 3:00PM to 4:10PM and 11:00PM to 29 August, 5:00AM	ATM Debit Cards

Our Client Care Centre will also experience limited capabilities during this time. You may continue to reach out to Client Care Centre at 265 8000 or email SCB.Brunei@sc.com for assistance.

NOTIS

PENINGKATAN SISTEM DOWNTIME

Dalam usaha berterusan untuk menyediakan pelanggan dengan sistem yang terbaik, kami akan melaksanakan peningkatan system.

Berikutan daripada itu, pelanggan akan menghadapi waktu 'downtime' bagi perkhidmatan-perkhidmatan dalam tempoh berkenaan.

Hari dan Waktu	Perkhidmatan terlibat
28 Ogos, 3:00petang hingga 29 Ogos, 6:00pagi	CDM
28 Ogos, 3:00petang hingga 29 Ogos, 9:00pagi	Perbankan dalam talian SC Mobile Straight2Bank
28 Ogos, 3:00petang hingga 4:10petang dan 11:00malam hingga 29 Ogos, 5:00pagi	ATM Kad Debit

Pusat Pemedulian Pelanggan kami juga akan mengalami keupayaan terhad pada tempoh ini. Awda boleh terus menghubungi Pusat Pemedulian Pelanggan di talian 265 8000 atau e-mel SCB.Brunei@sc.com untuk mendapatkan bantuan.