

6 April 2020

Emergency endorsement of your Personal/ Medical Travel Quota on your Standard Chartered Credit Card

Dear Client,

If you are currently travelling and stranded outside Bangladesh in the pandemic situation due to Covid 19 Coronavirus and are in need of emergency funds for your stay or medical expenses, please reach out to us at customer.enquiries@sc.com with detail of your requirement. We shall try to support you through endorsement in your SCB Card based on the provisions of a recent regulation from Bangladesh Bank allowing banks to do so in this pandemic situation up to 30 April 2020 for eligible cases.

For your easy understanding, we are sharing the possible support you can seek from the bank giving some examples/ situations:

1. If you have not endorsed your personal travel quota of USD 12,000 for 2020 either in part or full
2. If you have already exhausted your personal travel quota of USD 12,000 for 2020 and are in need for some more emergency FCY limit
3. If you're travelling for medical reasons with a valid medical visa and have not made any endorsement for your medical travel and you need emergency fund

** Travel Quota endorsement is applicable for Bangladeshi nationals and BDT credit cards only*

** Supplementary cards are also eligible for TQ endorsement.*

Please contact us at customer.enquiries@sc.com from your registered email that is recorded with us at. Please forward this mail mentioning your credit card number and state your requirement/ circumstance and attach the copies of the main page, valid visa and endorsement page of your passport so we can initiate support at the soonest. Please do note that we may ask you to stamp the endorsement on your passport on a post-facto basis upon your return to the country.

We hope you and your family remain safe during this time of crisis. Standard Chartered Bank is committed to staying beside you as your financial partner during these difficult times.

For any clarification or assistance, please feel free to contact our 24-hour Client Care Centre at +8802-8332272.

Sohail Alim
Head of Credit Cards