

Client Authentication for services through Client Centre:

Dear Valued Client,

You no longer need to spend your valuable time in traffic to reach our branches to avail the following services for your account or credit card:

| SI. | Types of Transaction/ Instruction |
|-----|--|
| 1 | Debit card PIN reset/ TPIN/CC PIN/APIN generation/reset |
| 2 | Static data update |
| 3 | Reward Redemption |
| 4 | Link Credit Card with Existing Online Banking ID |
| 5 | Online Banking (Registration, Sign Up, Password reset (pin replacement) and Link CC) |
| 6 | Standing Instruction (all types of SI including auto debit instruction) |
| 7 | Cancellation of Standing Instruction (Account to Credit card) |
| 8 | SMS Banking Enrolment/De-enrolment (permanent deletion) |

Simply dial our Client Centre at 16233, or (02) 8332272 or 09666777111 using the **mobile number registered with our system**. This is required as part of the authentication process to cater your request faster and most importantly in a safer way.

We are just a phone call away - thank you for banking with Standard Chartered Bank.

Rana Shahid Hassan
Head, Digital, Voice and Virtual
Standard Chartered Bank, Bangladesh