
Airport Pick Up & Drop Services Details and T&C

a. Airport Pick Up & Drop Services:

“Airport Transfer Services” (One-Way) refers to:

- Pick up from Hazrat Shahjalal International Airport Dhaka and drop at a specific location (in Dhaka) or,
- Pick up from a specific location (in Dhaka) and drop at Hazrat Shahjalal International Airport.

Avail upto Six (6) complimentary Airport Transfer Services (One-way) for your International flights embarking from/landing at Hazrat Shahjalal International Airport Dhaka.

- Steps to avail this service

- Client to make Reservations with Europcar Bangladesh through email at least 24 hours prior to the service date and time on a working day.
 - Client may email at <mahabub_ops@europcarbd.com> or call at <+8801929918222>. Client will have to provide Name and Reference number mentioned in the Airport Transfer Card. Once client has contacted our Partner (Europcar Bangladesh), they will coordinate with client for necessary co-ordination and confirmation.
- Clients may choose from the following type of vehicles:
 - 5 seater (including driver’s seat) Sedan car (Toyota Allion, Toyota Premio or similar), or
 - 8 seater (including driver’s seat) Microbus (Toyota Noah or similar).
- Client is requested to sign the “Duty Record Form” that our Partner, Europcar Bangladesh will provide once service has been availed.

c. Terms & Conditions

- Airport pick up and drop service will not be available during General Strike, Siege, Road Block and Curfew.
- For cancellation after booking, client will have to inform Europcar Bangladesh at least 12 hours prior to the service date and time. The waiting time at client’s house in Dhaka will be 30 minutes for pick up. The waiting time at Hazrat Shahjalal International Airport Dhaka will be 90 minutes for pick up.
- Cancellation with less than 12-hours notice or in cases of “No show”, it will be deemed as if the service has been availed.
- The flight itinerary have to be in the client’s name mentioned in the Airport Transfer Card.
- The Airport Transfer Card may be used to avail up to 6 One-way Airport Transfers within the validity period specified in the Card.
- These Terms & Conditions are to be read in conjunction with Priority Banking Terms & Conditions and relevant Product-specific Terms & Conditions.