

We are committed to keep improving our level of services to cater to your fast moving lifestyle. We are delighted to announce exceptional new features on Phone Banking that will simplify your banking relationship with us even more.

Instant Identification:

As soon as you call us, the system will identify you so you can access the following requests without talking to an agent:

1. Account information upfront and through SMS notifications
2. Last 5 transactions through SMS notifications
3. Individual account summary through SMS notifications

Please note that all SMS notifications will be sent to a registered mobile of primary account holder only.

Please make sure your personal details are updated to ensure a seamless experience with our new phone banking features.

Language Identification:

With the new upgrade, once you select your preferred language, the system will recognize it every time. So next time you call us, no need to pick a language because we already know your preference.