



IMPORTANT INFORMATION ABOUT OUR PHONE BANKING SERVICES

The following credit card requests will be discontinued via Phone Banking, starting from 1 October 2021 and will be available only via Online Banking or SC Mobile app:

- **Credit Card Balance and Transaction Queries**
View your credit card balance and transactions digitally
- **Credit Card Activation/PIN Set**
Digitally activate and set up your credit card PIN
- **Credit Card PIN Change**
Change your credit card PIN digitally, in just a few minutes
- **Credit Card Replacement**
Request for a new credit card instantly if your card is damaged
- **Credit Card Settings**
Digitally set a transaction limit, temporarily block your card, manage your overseas credit card spending and choose your payment channels

Log into Online/ Mobile Banking and access these requests via the 'Help and Services' tab in a few simple steps:

Step 1: Select "Help and Services" from the menu tab

Step 2: Click the drop down icon under Card Management

Step 3: Place the request you need right there

Login to Online Banking

Login via SC Mobile