

8 September 2020

Dear Valued Client,

We are pleased to inform you that our Jebel Ali Branch has reopened from 1 September 2020.

Important Notice

- Our branches will continue to operate from 9:00 AM to 2:00 PM Saturday to Thursday
- Our Dubai Mall branch will continue to remain temporarily closed until further notice
- You can continue to access our wide network of ATMs and Cash Deposit Machines 24/7 for cash withdrawals and cheque deposits
- From 1 September 2020, we are moving the following services from our branches and Client Care Center to our Digital platforms
 - Updating your Passport/Visa/Emirates ID
 - Updating your email address
 - Updating your residential or office mailing address
 - Cheque book request

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